

June 25, 2020

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a National Grid for Approval of a Change in Electric and Gas Base Distribution Rates

<u>Low-Income Monthly Report – May 2020</u>

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed an electronic copy² of the Company's Low-Income Monthly Report for May 2020 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2121.

Very truly yours,

Raquel J. Webster

Enclosure

cc: Docket 4770 Service List Linda George, Division John Bell, Division Al Mancini, Division Christy Hetherington, Esq.

Leo Wold, Esq.

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

² Due to the COVID-19 Pandemic emergency period, the Company is providing a PDF version of the above-referenced transmittal. The Company will provide the PUC with a hard copy and, if needed, additional hard copies at a later date.

	OTHER REPORTS - MAPPING		DATA SOURCE	GLOSSARY
	CATIEN NEPONTS - MAPPING	Consul Decidential	DAIA JOUILE	агозил
1		General Residential Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)	Calculated	Line 1.a+1.b
1.a	Credit and Collections Activity Report line 1	Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts	CCAE Query	Number of accounts that are (1) service accounts, (2) in an "active" or "pending final" status, and (3) coded "R" in the 02/01 billing account table in the CD-RES-COMM field. Note, if there is an active religious special notation (on the 04/51 table with a value of 056, 057, 058) for an account, the CD-RES-COMM will be set to "C" regardless of the rate class. Thus, churches are not included in this residential reporting.
1.b		Number of FINAL Residential Accounts, includes discount rate and AMP accounts	CCAE Query	Number of accounts that are (1) service accounts, (2) in an "final" status, and (3) coded "R" in the 02/01 billing account table in the CD-RES-COMM field. Note, if there is an active religious special notation (on the 04/51 table with a value of 056, 058) for an account, the CD-RES-COMM will be set to 'C' regardless of the rate class. Thus, churches are not included in this residential reporting.
2	Credit and Collections Activity	Total Billed, does not include ESCO Average active residential account bill (line 2 / line 1.a)	Page Center Rpt (NECO RP 82) Calculated	Dollars billed to residential accounts in the reporting month, excluding ESCO commodity charges Line 2 divided by Line 1.a
3	Report line 2		PageCenter Rpt CN778	
4		Total Receipts		All payments for Active and Non-Active Accounts- 60/40 allocation
6		Total Number of Accounts Protected through SPECIAL PROTECTIONS Number of Standard Accounts Protected	Calculated Calculated	Sum of lines 6 and 7 Sum of lines 6.a through 6.f
6.a 6.b		Elderly Infant	CCAE Query CCAE Query	Number of standard active accounts coded Elderly under collection handling codes 11 (Low Income Elderly) or 12 (Elderly) Number of standard active accounts coded Infant under collection handling codes 44 (Low Income Infant) or 43 (Infant)
6.c		Handicapped	CCAE Query	Number of standard active accounts coded Handicapped under collection handling codes 46 (Low Income Handicapped) or 45 (Handicapped). Note that "Handicapped" is the term used in the Division's Rules for Terminations to identify persons with disabilities. Number of standard active accounts coded Welfare under collection handling codes 38 (Low Income Welfare) or 35 (Welfare). Note: CHC code 35 is
6.d		Welfare	CCAE Query	not used in practice, as all welfare is by definition low income.
6.e		Unemployed Seriously ill	CCAE Query CCAE Query	Number of standard active accounts coded Unemployed under collection handling codes 39 (Low Income Unemployed) or 33 (Unemployed) Number of standard active accounts coded Serious Illness under suspend code 71 and NOT coded with a RI protections collection handling code
5.f 7		Number of Low-Income Accounts Protected	Calculated	Sum of lines 7.a through 7.f
7.a 7.b		Elderly Infant	CCAE Query CCAE Query	Number of low-income active accounts coded Elderly under collection handling codes 11 (Low Income Elderly) or 12 (Elderly) Number of low-income active accounts coded Infant under collection handling codes 44 (Low Income Infant) or 43 (Infant)
		Handicapped	CCAE Query	Number of low-income active accounts coded Handicapped under collection handling codes 46 (Low Income Handicapped) or 45 (Handicapped). Note
7.c		**		that "Handicapped" is the term used in the Division's Rules for Terminations to identify persons with disabilities. Number of low-income active accounts coded Welfare under collection handling codes 38 (Low Income Welfare) or 35 (Welfare).
7.d		Welfare	CCAE Query	Note: CHC code 35 is not used in practice, as all welfare is by definition low income.
7.e		Unemployed	CCAE Query	Number of low-income active accounts coded Unemployed under collection handling codes 39 (Low Income Unemployed) or 33 (Unemployed)
7.f		Seriously ill Delinquency (includes Active and Pending final accounts)	CCAE Query	Number of low-income active accounts coded Serious Illness under suspend code 71 and NOT coded with a RI protections collection handling code
8		Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	Calculated	Line 8.a + 8.b
8.a		Number of accounts reported above that have an active DPA	CCAE Query	Number of accounts with oldest arrears aged at least 30 days old but less than 60 days old that are on an active DPA
8.b		Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of	CCAE Query Calculated	Number of accounts with oldest arrears aged at least 30 days old but less than 60 days old without an active DPA Line 9.a + 9.b
9 9.a		a bill Dollar Value of accounts reported above that have an active DPA	CCAE Query	Dollar value of accounts with oldest arrears aged at least 30 days old but less than 60 days old that are on an active DPA
9.b		Dollar Value of accounts reported above without an active DPA	CCAE Query	Dollar value of accounts with oldest arrears aged at least 30 days old but less than 60 days old without an active DPA
10		Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	Calculated	Line 10.a + 10.b
.0.a .0.b		Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA	CCAE Query CCAE Query	Number of accounts with oldest arrears aged at least 60 days old but less than 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 60 days old but less than 90 days old without an active DPA
		Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of	Calculated	Line 11.a + 11.b
.1 .1.a		a bill Dollar Value of accounts reported above that have an active DPA	CCAE Query	Dollar value of accounts with oldest arrears aged at least 60 days old but less than 90 days old that are on an active DPA
1.b		Dollar Value of accounts reported above without an active DPA	CCAE Query	Dollar value of accounts with oldest arrears aged at least 60 days old but less than 90 days old without an active DPA
		Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	Calculated	Line 12.a + 12.b
12.a		Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA	CAE Query CCAE Query	Line 12.a + 12.b Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA
12.a 12.b		Number of accounts reported above that have an active DPA	CCAE Query	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA
12.a 12.b 13 13.a		Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA	CCAE Query CCAE Query Calculated CCAE Query	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old that are on an active DPA
12.a 12.b 13 13.a 13.b		Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CCAE Query Calculated	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old that are on an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b
12.a 12.b 13 13.a 13.b 14 14.a 14.b		Number of accounts reported above without an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA Dollar value of accounts reported above without an active DPA Total Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CCAE Query Calculated Calculated Calculated Calculated	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old that are on an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8.a, 10, a, and 12.a Sum of lines 8.b, 10, b, and 12.b
12.a 12.b 13 13.a 13.b 14 14.a 14.b		Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above that have an active DPA	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CCAE Query Calculated Calculated	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Une 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old that are on an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8.a, 10.a, and 12.a Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b
12.a 12.b 13 13.a 13.b 14 14.a 14.b 15 15.a		Number of accounts reported above without an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported above without an active DPA Dollar value of accounts reported above without an active DPA Total Number of accounts reported above without an active DPA Number of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Dollar Value of accounts reported above without an active DPA Dollar Value of accounts reported above without an active DPA Dollar Value of accounts reported above without an active DPA	CCAE Query CCAE Query Calculated CCAE Query CCAE Query Calculated	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old that are on an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8a, 10, a, and 12.a Sum of lines 8b, 10, a, and 12.b Line 15.a + 15.b Sum of lines 9.a, 11, a, and 13.a Sum of lines 9.a, 11, a, and 13.a
12.a 12.b 13.a 13.b 14.a 14.b 15.a 15.b		Number of accounts reported above without an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CAE Query Calculated Calculated Calculated Calculated Calculated Calculated	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a. + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old that are on an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a. + 14.b Sum of lines 8.b., 10.b, and 12.b Line 15.a. + 15.b Sum of lines 8.b., 10.b, and 12.b Line 15.a. + 15.b
12.a 12.b 13.a 13.a 13.b 14.a 14.a 14.b 15.a 15.a 15.b		Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Collar Value of accounts reported above without an active DPA Total Collar Value of accounts reported above without an active DPA Total Collar Value of accounts reported above without an active DPA Total Collar Value of accounts reported above without an active DPA Total Collar Value of accounts reported above without an active DPA Total Collar Value of accounts reported above without an active DPA Total Collar Value of accounts reported above without an active DPA Total Collar Value of accounts reported above without an active DPA Total Collar Value of accounts reported above without an active DPA Total Collar Value of accounts reported above without an active DPA Total Collar Value of accounts reported above without an active DPA Total Collar Value of accounts reported above without an active DPA Total Collar Value of accounts reported above without an active DPA	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CCAE Query Calculated	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old that are on an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8.a, 10, a, and 12.a Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 9.b, 11.b, and 13.b Dollar value of accounts with oldest arrears aged less than 30 days Line 15.a + 15.a
12.a 12.b 13.a 13.b 14.a 14.a 14.b 15.a 15.b	DIVERSITY IN CO.	Number of accounts reported above without an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA Dollar value of accounts reported above without an active DPA Total Number of accounts reported above what have an active DPA Number of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of current accounts Total Active and Pending Final A/R Collection Agencies Number of cases referred to collection agencies Payment Plans	CCAE Query CCAE Query Calculated CCAE Query CCAE Query Calculated Coll Query Calculated Coll Query Calculated Coll Agency Performance Report	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old that are on an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8.a, 10, a, and 12.a Sum of lines 8.b, 10, b, and 12.b Line 15.a + 15.b Sum of lines 9.a, 11, a, and 13.a Sum of lines 9.a, 11, a, and 13.a Sum of lines 9.a, 11, a, and 13.b Dollar value of accounts with oldest arrears aged less than 30 days Line 15 + 16 Count of unique residential account numbers refered to tier 1 collection agencies
12.a 12.b 13.3 13.a 13.b 14.a 14.b 15.5 15.a 15.b 16.6 17	DKT 1725 line 7 DKT 1725 line 8	Number of accounts reported above without an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above that have an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Active and Pending Final A/R Collection Agencies Number of cases referred to collection agencies	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CALCUlated	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old that are on an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8.a, 10, a, and 12.a Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 9.b, 11b, and 13b Dollar value of accounts with oldest arrears aged less than 30 days Line 15 + 15 Count of unique residential account numbers refered to tier 1 collection agencies Count of non-AMP payment plans with a start date in the reporting month Count of non-AMP payment plans with a start date in the reporting month
12.a 12.b 13.3.a 13.a 13.b 14.4.a 14.a 15.b 15.a 15.b 16.6 17		Number of accounts reported above without an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of current accounts Total Dollar Value of current accounts Total Dollar Value of current accounts Total Dollar Sular of current accounts Total Dollar Sular of current accounts Number of cases referred to collection agencies Payment Plans Number of new payments plans, not including AMP	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CAE Query Calculated CCAE Query Calculated CCAE Query Calculated COIL Agency Performance Report CCAE Query CCAE Query CCAE Query CCAE Query	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old that are on an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8.a, 10, a, and 12.a Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 9.b, 11b, and 13b Dollar value of accounts with oldest arrears aged less than 30 days Line 15 + 15 Count of unique residential account numbers refered to tier 1 collection agencies Count of non-AMP payment plans with a start date in the reporting month Count of non-AMP payment plans with a start date in the reporting month
12.a 12.b 13 13.a 13.a 13.b 14 14.a 14.a 15.b 15.a 15.b 16 17		Number of accounts reported above without an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above that have an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above that have an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above	CCAE Query CCAE Query Calculated CCAE Query CCAE Query Calculated CAE Query Calculated Coll Agency Performance Report CCAE Query CCAE Query CCAE Query CCAE Query	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Une 14.a + 14.b Sum of lines 8a, 10, a, and 12.a Sum of lines 8b, 10, b, and 12.b Line 15.a + 15.b Sum of lines 9a, 11, a, and 13.a Sum of lines 9a, 11, a, and 13.a Sum of lines 9a, 11, a, and 13.b Count of non-AMP payment plans with a start date in the reporting month Count of non-AMP payment plans with a start date in the reporting month Count of non-AMP payment plans with a start status of defaulted and the last status change date within the reporting month The total of Active Step-plan agreements, Company issued non-Step plans, regulatory order non-Step plans and Commission sanctioned "October Rule" payment plans
12.a 12.b 13.3 13.a 13.b 14.4 14.b 15.b 15.a 15.b 16.6 17		Number of accounts reported above without an active DPA Number of accounts reported above without an active DPA Dollar Value of declinquent accounts with oldest arrivers aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above that have an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CAE Query Calculated CCAE Query Calculated CCAE Query Calculated COIL Agency Performance Report CCAE Query CCAE Query CCAE Query CCAE Query	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old that are on an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8.a, 10, a, and 12.a Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 9.b, 11b, and 13.b Dollar value of accounts with oldest arrears aged less than 30 days Line 15 + 15.c Count of non-AMP payment plans with a start date in the reporting month Count of non-AMP payment plans with a start date in the reporting month The total of Active Step-plan agreements, Company issued non-Step plans, regulatory order non-Step plans and Commission sanctioned "October Rule payment plans Count of active non-AMP payment plans with terms adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2
12.a 12.b 13 13.a 13.a 13.b 14 14.a 14.b 15 15 16 17 18 19 20 21 21.b		Number of accounts reported above without an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above that have an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above that have an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above	CCAE Query CCAE Query Calculated CCAE Query CCAE Query Calculated CCAE Query Calculated CCAE Query Calculated CCAE Query	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old that are on an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8.a, 10. a, and 12.a Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 9.b, 11b, and 12.b Line 15.a + 15.b Ollar value of accounts with oldest arrears aged less than 30 days Line 15 + 16 Count of unique residential account numbers refered to tier 1 collection agencies Count of non-AMP payment plans with a start date in the reporting month Count of non-AMP payment plans with a status of defaulted and the last status change date within the reporting month The total of Active Step-plan agreements, Company issued non-Step plans, regulatory order non-Step plans and commission sanctioned "October Rule" payment plans Count of active non-AMP payment plans with terms adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division
112.a 112.b 113 113.a 113.b 114 114.a 115.b 115 115 115 115 115 117 118		Number of accounts reported above without an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported an above that have an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an act	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CCAE Query Calculated CCAE Query Calculated COIL Agency Performance Report CCAE Query	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Line 18.a + 14.b Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 9.b, 11b, and 13.b Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of lines 9.b, 11b, and 13.b Sum of lines 9.b, 11b, and 13.b Count of unique residential account numbers refered to tier 1 collection agencies Count of non-AMP payment plans with a start date in the reporting month The total of Active Step-plan agreements, Company issued non-Step plans, regulatory order non-Step plans and Commission sanctioned "October Rule' payment plans Count of active non-AMP payment plans with terms andering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division
112.a 112.b 113 113.a 113.b 114 114.a 115.b 115 115 115 115 115 117 118	DKT 1725 line 8	Number of accounts reported above without an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above that have an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts Total Dollar Value of accounts Total Dollar Value of accounts Total Dollar Value of a	CCAE Query CCAE Query Calculated CCAE Query CCAE Query Calculated CCAE Query Calculated CCAE Query Calculated CCAE Query	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old that are on an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8.a, 10. a, and 12.a Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 9.b, 11b, and 12.b Line 15.a + 15.b Ollar value of accounts with oldest arrears aged less than 30 days Line 15 + 16 Count of unique residential account numbers refered to tier 1 collection agencies Count of non-AMP payment plans with a start date in the reporting month Count of non-AMP payment plans with a status of defaulted and the last status change date within the reporting month The total of Active Step-plan agreements, Company issued non-Step plans, regulatory order non-Step plans and commission sanctioned "October Rule" payment plans Count of active non-AMP payment plans with terms adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division
12.a 12.b 13.a 13.a 13.a 13.b 14.4 14.b 15.a 15.b 16 17 20 21 21 21 21 21 21 22	DKT 1725 line 8 DKT 1725 line 6; Credit and Collections Activity Report line 5	Number of accounts reported above without an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above that have an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of current accounts Total Dollar Value of current accounts Total Dollar Value of current accounts Number of the part of current accounts Total Dollar Value of current accounts Number of payment plans, not including AMP Number of payment plans defaulted Number of active payment agreements Number of Active Step-plan agreements Number of regulatory order non-Step plans Number of regulatory order non-Step plans Number of commission sanctioned *October Rule* payment plans Number of Commission sanctioned *October Rule* payment plans	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CCAE Query CAIculated Calculated CCAE Query Calculated CCAE Query	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8.a, 10, a, and 12.a Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 9.a, 11, a, and 13.a Sum of lines 9.b, 11b, and 13.b Dollar value of accounts with oldest arrears aged less than 30 days Line 15 + 16 Count of non-AMP payment plans with a start date in the reporting month Count of non-AMP payment plans with a start date in the reporting month The total of Active Step-plan agreements, Company issued non-Step plans, regulatory order non-Step plans and Commission sanctioned "October Rule payment plans Count of active non-AMP payment plans with terms adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans w
12.a 12.b 13.a 13.a 13.a 13.b 14.4 14.b 15.a 15.b 16 17 20 21 21 21 21 21 21 22	DKT 1725 line 8 DKT 1725 line 6; Credit and Collections Activity Report line 5 DKT 1725 line 1	Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above without an active DPA Number of accounts reported above that have an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of current accounts Total Active and Pending Final A/R Collection Agencies Number of cases referred to collection agencies Payment Plans Number of payment plans defaulted Number of payment plans defaulted Number of payment payment agreements Number of Active Step-plan agreements Number of Company issued non-Step plans Number of Company issued non-Step plans Number of Commission sanctioned "October Rule" payment plans Number of new budget plans, not including AMP Shut-Offs	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CCAE Query Calculated CCAE Query Calculated COAE Query CCAE Query	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8.a, 10, a, and 12.a Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 9.b, 11.b, and 13.b Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Sum of lines 9.b, 11.b, and 13.b Dollar value of accounts with oldest arrears aged less than 30 days Line 15.a + 15.b Count of non-AMP payment plans with a start date in the reporting month Count of non-AMP payment plans with a start date in the reporting month The total of Active Step-plan agreements, Company issued non-Step plans, regulatory order non-Step plans and Commission sanctioned "October Rule payment plans Count of active non-AMP payment plans with terms adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adh
12.a 12.b 13 13 13.a 13.a 13.b 14 14 14 15 15 15 16 17 20 21 21 21 21 21 22 23	DKT 1725 line 6; Credit and Collections Activity Report line 5 DKT 1725 line 3; Credit and Collections Activity Report line 5 DKT 1725 line 3; Credit and Collections Activity Report line	Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported above without an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above without an active DPA Number of accounts reported above that have an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of current accounts Number of cases referred to collection agencies Payment Plans Number of acses referred to collection agencies Payment Plans Number of payment plans defaulted Number of payment plans acfaulted Number of payment plans acfaulted Number of Active Step-plan agreements Number of Active Step-plan agreements Number of Company issued non-Step plans Number of Company issued non-Step plans Number of Company issued non-Step plans Number of Accounts Sent Notice of Disconnection for non-payment Number of Accounts Sent Notice of Disconnection for non-payment Number of Service Disconnections for non-payment Number of Service Disconnections for non-payment on accounts with NO special	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CCAE Query CAIculated Calculated CCAE Query Calculated CCAE Query	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 14.b Sum of lines 8.a, 10.a, and 12.a Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 9.a, 11, a, and 13.a Sum of lines 9.b, 11b, and 13.b Dollar value of accounts with oldest arrears aged less than 30 days Line 15.a + 16. Count of unique residential account numbers refered to tier 1 collection agencies Count of non-AMP payment plans with a start date in the reporting month The total of Active Step-plan agreements, Company issued non-Step plans, regulatory order non-Step plans and Commission sanctioned "October Rule payment plans Count of active non-AMP payment plans with terms adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by
12.a 12.b 12.b 13.a 13.a 13.a 14.b 14.a 14.a 15.a 15.a 15.a 15.a 17 18 21.b 21.c 21.d 22.d	DKT 1725 line 6; Credit and Collections Activity Report line 5 DKT 1725 line 3; Credit and Collections Activity Report line 5 DKT 1725 line 3; Credit and Collections Activity Report line	Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported an above that have an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above that have an active DPA Total Dollar value of delinquent accounts Number of accounts reported above that have an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts PPA Total	CCAE Query CCAE Query Calculated CCAE Query CCAE Query Calculated CAE Query CAE Query CCAE Query	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8., 10.a, and 12.a Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 9.b, 11b, and 13.b Dollar value of accounts with oldest arrears aged less than 30 days Line 15. + 15.6 Count of unique residential account numbers refered to tier 1 collection agencies Count of non-AMP payment plans with a statut date in the reporting month The total of Active Step-plan agreements, Company issued non-Step plans, regulatory order non-Step plans and Commission sanctioned "October Rule payment plans Count of active non-AMP payment plans with terms adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP temporary service restoration payment plans whose terms were most recently outlined in Orders 23697 (and 23786) Count of active non-AMP temporary service restoration payment plans whose terms were most recently outlined in Orders 23697 (and 23786) Count of active non-AMP temporary service restoration payment plans whose terms were most recently outlined in Orders 23697 (and 23786)
12.a 12.b 13 13 13.a 13.a 13.b 14 14.a 14.b 15.b 16 17 17 21.c 21.c 21.d 22.d	DKT 1725 line 8 DKT 1725 line 6; Credit and Collections Activity Report line 5 DKT 1725 line 3; Credit and Collections Activity Report line 6; Terminations and Reconnects Report DKT 1725 line 2; Credit and Collections Activity Report line 6, Terminations and Reconnects Report DKT 1725 line 2; Credit and Collections Activity Report line Collections Activity Report line	Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported above without an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above that have an active DPA Total Dollar value of delinquent accounts Number of accounts reported above that have an active DPA Total Dollar value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts defaulted Number of cateve payment greaments Number of new payment greaments Number of formpany issued non-Step plans Number of regulatory order non-Step plans Number of regulatory order non-Step plans Number of Accounts Sent Notice of Disconnection for non-payment plans Number of Service Disconnections for non-payment on accounts with NO special protection	CCAE Query CCAE Query Calculated CCAE Query CCAE Query Calculated CAE Query CAE Query CCAE Query	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8.a, 10.a, and 12.a Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 9.b, 11b, and 13.b Dollar value of accounts with oldest arrears aged less than 30 days Line 15. + 15.6 Count of unique residential account numbers refered to tier 1 collection agencies Count of non-AMP payment plans with a start date in the reporting month Count of non-AMP payment plans with a status of defaulted and the last status change date within the reporting month The total of Active Step-plan agreements, Company issued non-Step plans, regulatory order non-Step plans and Commission sanctioned "October Rule agyment plans Count of active non-AMP payment plans with terms adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP temporary service restoration payment plans whose terms were most recently outlined in Orders 23697 (and 23786) Count of active non-AMP temporary service restoration payment plans whose terms were most recently outlined in Orders 23697 (and 23786) Count of active non-AMP temporary service restoration payment plans whose terms were most recently outlined in Orders 23697 (and 23786) Count of active non-AMP temporary service restoration payment plans whose terms were most recently outlined in Orders 23697
12.a 12.b 13 13 13.a 13.a 13.b 14 14.a 14.b 15 15 16 17 18 19 20 21.c 21.d 222 24	DKT 1725 line 8 DKT 1725 line 6; Credit and Collections Activity Report line 5 DKT 1725 line 3; Credit and Collections Activity Report line 6; Terminations and Reconnects Report DKT 1725 line 2; Credit and Collections Activity Report line 7; Terminations and Reconnects Report	Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above without an active DPA Total Dollar Value of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts without an accounts with not special protection Number of Accounts Sent Notice of Disconnection for non-payment on accounts with NO special protection	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CCAE Query CCAE Query Calculated Calculated Calculated Calculated Calculated Calculated Calculated Calculated Calculated CCAE Query Coloulated CCAE Query	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8.a, 10.a, and 12.a Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 9.b, 11b, and 13b Dollar value of accounts with oldest arrears aged less than 30 days Line 15.a + 15.b Count of unique residential account numbers refered to tier 1 collection agencies Count of non-AMP payment plans with a start date in the reporting month Count of non-AMP payment plans with a start date in the reporting month The total of Active Step-plan agreements, Company issued non-Step plans, regulatory order non-Step plans and Commission sanctioned "October Rule payment plans Count of active non-AMP payment plans with terms andering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans wit
12.a 12.b 12.b 13 13 13 13.a 13.a 14 14.a 14.a 15 15 16 17 18 19 20 21 21.a 221 21.b 222 22 24 24.a	DKT 1725 line 8 DKT 1725 line 6; Credit and Collections Activity Report line 5 DKT 1725 line 3; Credit and Collections Activity Report line 6; Terminations and Reconnects Report DKT 1725 line 2; Credit and Collections Activity Report line 7; Terminations and Reconnects Report Reconnects Report line 7; Terminations and Reconnects Report	Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported above without an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above that have an active DPA Total Dollar value of delinquent accounts Number of accounts reported above that have an active DPA Total Dollar value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts defaulted Number of cateve payment greaments Number of new payment greaments Number of formpany issued non-Step plans Number of regulatory order non-Step plans Number of regulatory order non-Step plans Number of Accounts Sent Notice of Disconnection for non-payment plans Number of Service Disconnections for non-payment on accounts with NO special protection	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CCAE Query Calculated CCAE Query Calculated COAE Query CCAE Query	Number of accounts with oldest arrears aged at least 90 days old that are on an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8.a, 10.a, and 12.a Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 8.b, 10.b, and 13.b Dollar value of accounts with oldest arrears aged less than 30 days Line 15.a + 15.b Count of non-AMP payment plans with a start date in the reporting month Count of non-AMP payment plans with a start date in the reporting month The total of Active Step-plan agreements, Company issued non-Step plans, regulatory order non-Step plans and Commission sanctioned "October Rule payment plans Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E) or (E)2 Count of active non-AMP payment plans with terms adhering to those outlined in 810-RICR-10-00-1.15(E) or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E) or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E) or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E) or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E) or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E) or (E)2 and no indicat
12.a 12.b 12.b 13 13 13 13.a 13.b 14 14.a 14.b 15 15 16 17 18 19 20 21 21.c 21.d 22.d 22.d 22.d 22.d 22.d 22.d 22.d	DKT 1725 line 8 DKT 1725 line 6; Credit and Collections Activity Report line 5 DKT 1725 line 3; Credit and Collections Activity Report line 6; Terminations and Reconnects Report DKT 1725 line 2; Credit and Collections Activity Report line 7; Terminations and Reconnects Report DKT 1725 line 2; Credit and Collections Activity Report line 7; Terminations and Reconnects Report DKT 1725 line 5 DKT 1725 line 4	Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported above without an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above without an active DPA Total Dollar value of delinquent accounts Number of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts Teported above without an active DPA Total Dollar Value of accounts Total Dollar Value of current accounts Total Active and Pending Final A/R Collection Agencies Number of cases referred to collection agencies Payment Plans Number of acses referred to collection agencies Number of new payments plans, not including AMP Number of payment plans defaulted Number of Active Step-plan agreements Number of Active Step-plan agreements Number of Company issued non-Step plans Number of Company issued non-Step plans Number of regulatory order non-Step plans Number of Accounts Sent Notice of Disconnection for non-payment Number of Service Disconnections for non-payment on accounts with NO special protection Number of Service Disconnections for non-payment on accounts with NO special protection Number of Service Disconnections for non-payment to total Residential Customers Average balance of Service Disconnections for non-payment to total Residential Customers	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CCAE Query CCAE Query Calculated Calculated Calculated Calculated Calculated Calculated Calculated Calculated Calculated CCAE Query Color Query Color Query CCAE Query	Number of accounts with oldest arrears aged at least 90 days old without an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 14.b Sum of lines 8.a, 10, a, and 12.a Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 9.b, 11.b, and 13.b Dollar value of accounts with oldest arrears aged less than 30 days Line 15.a + 15.b Sum of lines 9.b, 11.b, and 13.b Dollar value of accounts with oldest arrears aged less than 30 days Line 15.a + 15.b Count of unique residential account numbers refered to tier 1 collection agencies Count of non-AMP payment plans with a start date in the reporting month Count of non-AMP payment plans with a start date in the reporting month The total of Active Step-plan agreements, Company issued non-Step plans, regulatory order non-Step plans and Commission sanctioned "October Rule payment plans Count of active non-AMP payment plans with terms adhering to those outlined in 810-RICR-10-00-1.15(E) or (E)2 count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E) or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E) or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E
12.a 12.b 13.a 13.b 14.a 14.b 15.b 15.a 15.b 16 17 22.0 21.c 21.c 22.d 22.d 22.d 22.d 22.d 22.d 22.d 22	DKT 1725 line 8 DKT 1725 line 6; Credit and Collections Activity Report line 5 DKT 1725 line 3; Credit and Collections Activity Report line 6; Terminations and Reconnects Report DKT 1725 line 2; Credit and Collections Activity Report line 7; Terminations and Reconnects Report DKT 1725 line 5 DKT 1725 line 4 Terminations and Reconnects Report DKT 1725 line 4 Terminations and Reconnects Report R	Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported above without an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above without an active DPA Total Dollar value of accounts reported above that have an active DPA Number of accounts reported above that have an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts accounts Number of new payment plans accounts with No special protection Number of Accounts Sent Notice of Disconnection for non-payment on accounts With No special protection Number of Service Disconnections for non-payment in excess of \$1,000 Ratio Service Disconnections for non-payment in excess of \$1,000 Ratio Service Disconnections for non-payment on accounts w	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CCAE Query Calculated CAE Query CAE Query CCAE Query	Number of accounts with oldest arrears aged at least 90 days old without an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8.a, 10.a, and 12.a Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 8.b, 10.b, and 13.b Dollar value of saccounts with oldest arrears aged less than 30 days Line 15.a + 15.b Count of unique residential account numbers refered to tier 1 collection agencies Count of non-AMP payment plans with a statut date in the reporting month Count of non-AMP payment plans with a status of defaulted and the last status change date within the reporting month The total of Active Step-plan agreements, Company issued non-Step plans, regulatory order non-Step plans and commission sanctioned "October Rule payment plans Count of active non-AMP payment plans with terms adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Divisi
12.a 12.b 13.a 13.b 14.b 15.b 15.a 15.b 15.a 15.b 12.c 22.c 22.d 24.c 24.d 225.a 225.a 225.a	DKT 1725 line 6; Credit and Collections Activity Report line 5 DKT 1725 line 3; Credit and Collections Activity Report line 5 DKT 1725 line 3; Credit and Collections Activity Report line 6; Terminations and Reconnects Report DKT 1725 line 2; Credit and Collections Activity Report line 7; Terminations and Reconnects Report DKT 1725 line 2; Credit and Collections Activity Report line 7; Terminations and Reconnects Report DKT 1725 line 4	Number of accounts reported above without an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported above without an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above without an active DPA Total Dollar value of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of current accounts Total Dollar Value of current accounts Total Dollar Value of current accounts Number of active and Pending Final A/R Collection Agencies Number of eases referred to collection agencies Payment Plans Number of payment plans defaulted Number of payment plans defaulted Number of payment plans defaulted Number of payment plans active DPA Number of Active Step-plan agreements Number of Company issued non-Step plans Number of Company issued non-Step plans Number of Company issued non-Step plans Number of Fervice Disconnections for non-payment Number of Service Disconnections for non-payment Number of Service Disconnections for non-payment on accounts with NO special protection Number of Service Disconnections for non-payment in excess of \$1000 Ratio of Service Disconnections for non-payment to total Residential Customers Average balance of Service Disconnections for non-payment to total Residential Customers	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CCAE Query CCAE Query Calculated Calculated Calculated Calculated Calculated Calculated Calculated Calculated Calculated CCAE Query Color Query Color Query CCAE Query	Number of accounts with oldest arrears aged at least 90 days old without an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Line 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Line 14.a + 14.b Sum of lines 8.a, 10, a, and 12.a Sum of lines 8.b, 10.b, and 12.b Line 15.a + 15.b Sum of lines 9.b, 11.b, and 13.b Dollar value of accounts with oldest arrears aged less than 30 days Line 15.a + 15.b Sum of lines 9.b, 11.b, and 13.b Dollar value of accounts with oldest arrears aged less than 30 days Line 15.a + 15.c Count of unique residential account numbers refered to tier 1 collection agencies Count of non-AMP payment plans with a start date in the reporting month Count of non-AMP payment plans with a start date in the reporting month The total of Active Step-plan agreements, Company issued non-Step plans, regulatory order non-Step plans and Commission sanctioned "October Rule payment plans Count of active non-AMP payment plans with terms adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and an indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.
12 12.a 12.b 13.a 13.b 14.1 14.a 14.b 15.a 15.a 16.1 17 18 19 20 21 21.c 21.c 22.c 22.d 24.c 24.d 24.c 25.b	DKT 1725 line 6; Credit and Collections Activity Report line 5; DKT 1725 line 3; Credit and Collections Activity Report line 6; Terminations and Reconnects Report DKT 1725 line 2; Credit and Collections Activity Report line 7; Terminations and Reconnects Report DKT 1725 line 9; Terminations and Reconnects Report DKT 1725 line 4 DKT 1725 line 4 Terminations and Reconnects Report Terminations and Reconnects Report Terminations and Reconnects	Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA Dollar Value of elienquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported on above that have an active DPA Total Number of delinquent accounts Number of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above that have an active DPA Total Ollar Value of delinquent accounts Number of accounts reported above that have an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of current accounts Total Active and Pending Final A/R Collection Agencies Number of cases referred to collection agencies Payment Plans Number of repayment plans, not including AMP Number of new payments plans, not including AMP Number of payment plans defaulted Number of active payment agreements Number of Company issued non-Step plans Number of Company issued non-Step plans Number of Company issued non-Step plans Number of regulatory order non-Step plans Number of Fervice Disconnections for non-payment on accounts with NO special protection Number of Service Disconnections for non-payment on accounts with NO special protection Number of Service Disconnections for non-payment to total Residential Customers Average balance of Service Disconnections for non-payment and accounts with NO special protection Average balance of Service Disconnections for non-payment and accounts with NO special protection Average balance of Service Disconnections for non-payment and accounts with NO special protection Average balance of Service Disconnections for non-payment on accounts with NO special protection	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CCAE Query Calculated CCAE Query Calculated CCAE Query	Number of accounts with oldest arrears aged at least 90 days old without an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Une 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Une 14.a + 14.b Sum of lines 8.b, 10.b, and 12.a Sum of lines 8.b, 10.b, and 12.b Sum of lines 8.b, 10.b, and 12.b Sum of lines 9.b, 11.b, and 13.b Dollar value of accounts with oldest arrears aged less than 30 days Une 15.a + 15.b Count of unique residential account numbers refered to tier 1 collection agencies Count of non-AMP payment plans with a start date in the reporting month Count of non-AMP payment plans with a start date in the reporting month Count of active non-AMP payment plans with terms adhering to those outlined in 810-816.R1-00-01-115(E)1 or (E)2 count of active non-AMP payment plans with terms adhering to those outlined in 810-816.R1-00-01-115(E)1 or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-816.R1-00-01-115(E)1 or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-816.R1-00-01-115(E)1 or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-816.R1-00-01-115(E)1 or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-816.R1-00-01-115(E)1 or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-816.R1-00-01-115(E)1 or (E)2 and no indication that the plan was authorized by the Division Count of
12.a 12.b 13.a 12.b 13.a 13.b 14.b 14.a 14.b 15.b 15.a 16.b 17.7 18.b 19.20 21.c 21.c 22.d 24.c 24.d 225.b	DKT 1725 line 8 DKT 1725 line 6; Credit and Collections Activity Report line 5 DKT 1725 line 3; Credit and Collections Activity Report line 6; Terminations and Reconnects Report DKT 1725 line 2; Credit and Collections Activity Report line 7; Terminations and Reconnects Report DKT 1725 line 5 DKT 1725 line 4 Terminations and Reconnects Report DKT 1725 line 5 DKT 1725 line 4 Terminations and Reconnects Report Terminations and Reconnects Report Terminations and Reconnects Report	Number of accounts reported above without an active DPA Number of accounts reported above without an active DPA Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill Dollar value of accounts reported above without an active DPA Dollar value of accounts reported above without an active DPA Total Number of delinquent accounts Number of accounts reported above without an active DPA Number of accounts reported above without an active DPA Number of accounts reported above without an active DPA Total Dollar Value of delinquent accounts Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of accounts reported above without an active DPA Total Dollar Value of current accounts Total Dollar Value of current accounts Total Dollar Value of current accounts Number of cases referred to collection agencies Payment Plans Number of cases referred to collection agencies Payment Plans Number of payment plans defaulted Number of payment plans defaulted Number of payment plans acfaulted Number of Active Step-plan agreements Number of Company issued non-Step plans Number of Company issued non-Step plans Number of Company issued non-Step plans Number of Commission sanctioned "October Rule" payment plans Number of Accounts Sent Notice of Disconnection for non-payment Number of Service Disconnections for non-payment on accounts with NO special protection Number of Service Disconnections for non-payment on accounts with NO special protection Number of Service Disconnections for non-payment on accounts with NO special protection Number of Service Disconnections for non-payment on accounts with NO special protection Number of Service Disconnections for non-payment on accounts with NO special protection Number of Service Disconnections for non-payment on accounts with NO specia	CCAE Query CCAE Query Calculated CCAE Query CCAE Query CCAE Query CCAE Query CCAE Query CAIculated Calculated CAE Query CCAE Query	Number of accounts with oldest arrears aged at least 90 days old without an active DPA Number of accounts with oldest arrears aged at least 90 days old without an active DPA Une 13.a + 13.b Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Dollar value of accounts with oldest arrears aged at least 90 days old without an active DPA Low 14.a + 14.b Sum of lines 8.b, 10.b, and 12.b Sum of lines 8.b, 10.b, and 12.b Sum of lines 8.b, 10.b, and 13.b Sum of lines 9.b, 11.b, and 13.b Sum of lines 9.b, 11.b, and 13.b Count of unique residential account numbers refered to tier 1 collection agencies Count of non-AMP payment plans with a start date in the reporting month Count of non-AMP payment plans with a start date in the reporting month The total of Active Step-plan agreements, Company issued non-Step plans, regulatory order non-Step plans and Commission sanctioned "October Rule" payment plans Count of active non-AMP payment plans with terms adhering to those outlined in 810-RICR-10-00-1.15(E) or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms adhering to those outlined in 810-RICR-10-00-1.15(E) or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and no indication that the plan was authorized by the Division Count of active non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E)2 and no indication that the plan was authorized by the Division Count of one non-AMP payment plans with terms not adhering to those outlined in 810-RICR-10-00-1.15(E)1 or (E

	OTHER REPORTS - MAPPING		DATA SOURCE	GLOSSARY
	OTHER REPORTS - MIAPPING		BAIAGONEL	GL033ATT
		Number of Service Restorations within 7 days of termination on accounts WITH a special	CCAE Query	The number of accounts included above WITH a special protection as listed on lines 5 and 6
26.b	Report line 9; Terminations and Reconnects Report	protection	ed a garry	The number of decounts included above 11111 o special protection of state of times of the open of the number of th
27	Terminations and Reconnects	Average balance of of service restorations	CCAE Query	Sum of balances at time of restoration divided by the number of restorations
27.a	Report	Average balance of of service restorations on accounts with NO special protection	CCAE Query	The average balance of accounts included above with NO a special protection as listed on lines 5 and 6
27.b	Terminations and Reconnects Report	Average balance of of service restorations on accounts WITH a special protection	CCAE Query	The average balance of accounts included above WITH a special protection as listed on lines 5 and 6
28		Average duration of service disconnection for Service Restorations within 7 days of termination	CCAE Query	Duration equals the restoration date minus the service termination date (in days). Durations for all restorations reported on line 24 are averaged
29		Write-Offs Number of Accounts Classified as Written-Off	Calculated	Line 29.a + 29.b
29.a		Number of Residential Accounts Classified as Written-Off	CCAE Query	Number of accounts that moved from final to write-off status in the reporting month
29.b	DKT 1725 row 10 had res and	Number of Commercial and Industrisal Classified as Written-Off	CCAE Query Calculated	Number of accounts that moved from final to write-off status in the reporting month Line 30.a + 30.b
30 30.a	com combined	Dollar Value of Accounts Classified as Written-Off Dollar Value of Residential Accounts Classified as Written-Off	CCAE Query	Dollars associated with residential accounts that moved from active A/R to write-off in the reporting month
30.b	DUT ATOM	Dollar Value of Commercial and Industrisal Classified as Written-Off	CCAE Query	Dollars associated with residential accounts that moved from active A/R to write-off in the reporting month
31	DKT 1725 row 11 had res and com combined	Dollar Value of write-off recoveries	Calculated	Line 31.a + 31.b
31.a 31.b		Dollar Value of Residential write-off recoveries Dollar Value of Commercial and Industrisal write-off recoveries	CCAE Query CCAE Query	Dollars associated with residential accounts that moved from write-off back to active A/R in the reporting month Dollars associated with residential accounts that moved from write-off back to active A/R in the reporting month
32	DKT 1725 row 12 had res and com combined	Dollar value of NET A/R Write-Offs	Calculated	Line 30 minus line 31.
32.a	com combined	Dollar Value of Residential NET A/R Write-Offs	CCAE Query	Line 30.a minus line 31.a
32.b		Dollar Value of Commercial and Industrisal NET A/R Write-Offs Low Income Discount Rate	CCAE Query	Line 30.b minus line 31.b
33 33.a		Number of Low-Income Accounts Number of Accounts (no rider)	CCAE Query	Line 33.a + 33.b Number of accounts on a low-income rate and having NO active rider
33.b 34		Number of Accounts (with rider) Percent of customers on the low-income discount	CCAE Query Calculated	Number of accounts BOTH on a low-income rate and having an active rider Line 33 divided by line 1.a
35		Total receipts	CCAE Query	All payments posted to low income accounts during the reporting month
36 36.a		Total receipts paid by LIHEAP Total receipts paid by Regular LIHEAP	Calculated CCAE Query	Line 36.a + 36.b Subset of line 35 with a source code of Regular LIHEAP
36.b 37		Total receipts paid by Crisis LIHEAP Total number of customers receiving a LIHEAP payment for the month	CCAE Query CCAE Query	Subset of line 35 with a source code of Crisis LIHEAP Number of accounts coded low income to which a LIHEAP payment posted during the reporting month
38		Total billed	CCAE Query	Subset of line 1 attributed to low-income accounts
		Delinquency Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after	Calculated	Line 39.a + 39.b
39 39.a		issuance of a bill Number of accounts reported above that have an active DPA	CCAE Query	Accounts on a low-income rate with oldest debits aged between 30-59 days HAVING an active DPA
39.b		Number of accounts reported above without an active DPA Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after	CCAE Query	Accounts on a low-income rate with oldest debits aged between 30-59 days having NO active DPA
40		issuance of a bill	Calculated	Line 40.a + 40.b
40.a 40.b		Dollar value of accounts reported above that have an active DPA Dollar value of accounts reported above without an active DPA	CCAE Query CCAE Query	Dollar value of total A/R on accounts reported in line 39.a Dollar value of total A/R on accounts reported in line 39.b
41		Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	Calculated	Line 41.a + 41.b
41.a 41.b		Number of accounts reported above that have an active DPA	CCAE Query CCAE Query	Accounts on a low-income rate with oldest debits aged between 60-89 days HAVING an active DPA Accounts on a low-income rate with oldest debits aged between 60-89 days having NO active DPA
		Number of accounts reported above without an active DPA Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after		Accounts on a row-income rate with oldest debits aged between 60-89 days having NO active DPA Line 42.a + 42.b
42 42.a		issuance of a bill Dollar value of accounts reported above that have an active DPA	CCAE Query	Dollar value of total A/R on accounts reported in line 41.a
42.b		Dollar value of accounts reported above without an active DPA Number of low-income delinquent accounts with oldest arrears aged 90+ Days after	CCAE Query	Dollar value of total A/R on accounts reported in line 41.b
43		issuance of a bill	Calculated	Line 43.a + 43.b
43.a 43.b		Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA	CCAE Query CCAE Query	Accounts on a low-income rate with oldest debits aged 90 or older days HAVING an active DPA Accounts on a low-income rate with oldest debits aged 90 days or older having NO active DPA
44		Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	Calculated	Line 44.a + 44.b
44.a 44.b		Dollar value of accounts reported above that have an active DPA Dollar value of accounts reported above without an active DPA	CCAE Query CCAE Query	Dollar value of total A/R on accounts reported in line 43.a Dollar value of total A/R on accounts reported in line 43.b
45		Total Number of low-income delinquent accounts	Calculated Calculated	Line 45.a + 45.b
45.a 45.b		Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA	Calculated	Sum of lines 39.a, 41.a and 43.a Sum of lines 39.b, 41.b and 43.b
46 46.a		Total Dollar Value of low-income delinquent accounts Dollar value of accounts reported above that have an active DPA	Calculated Calculated	Line 46.a + 46.b Sum of lines 40.a, 42.a and 44.a
46.b		Dollar value of accounts reported above without an active DPA Shut-Offs	Calculated	Sum of lines 40.b, 42.b and 44.b
47		Number of low-income Accounts Sent Notice of Disconnection	CCAE Query	Subset of line 21 attributable to low-income accounts
48		Number of low-income Service Disconnections for Non-Payment Ratio of low-income service disconnections for nonpayment to total low-income	CCAE Query Calculated	Subset of line 22 attributable to low-income accounts Line 48 divided by line 33
49		Residential Customers Restorations		
50		Number of low-income Service Restorations for non-payment	CCAE Query	Subset of line 22 attributable to low-income accounts
51		Average duration of low-income service disconnection for restored accounts Write-Off	CCAE Query	Duration equals the restoration date minus the service termination date (in days). Durations for all restorations reported on line 50 are averaged
52		Number of low-income accounts Classified as Written-Off	CCAE Query	Subset of accounts on line 29 that are on a low-income rate
53 54 55		Dollar Value of low income accounts classified as written-off Dollar Value of low-income write-off recoveries	CCAE Query CCAE Query	Subset of line 30 associated with low-income accounts Subset of line 31 associated with low-income accounts
55		Dollar value of NET low-income A/R Write-Offs Arrearage Management Program	Calculated	Line 53 minus line 54.
56 57		Number of Accounts (total enrollees in the program)	Pat Murray / Damaris Dominguez Calculated	Number of accounts actively on AMP at time of query
58		Percent of low-income customers enrolled on the AMP Total receipts paid by enrollees	Pat Murray / Damaris Dominguez	Line 56 divided by line 33 Total CUSTOMER payments applied against accounts in the reporting month that were actively enrolled in AMP at the time of the query.
59		Total receipts paid by LIHEAP Total billed to program participants, includes both arrears payment and current bill	Pat Murray / Damaris Dominguez Pat Murray / Damaris Dominguez	Total LIHEAP payments applied against accounts in the reporting month that were actively enrolled in AMP at the time of the query. Total "due" amounts on bills to AMP customers with a billing date in the reporting month. Includes new charges and any due monthly AMP
50 51		Total billed to program participants, includes both arrears payment and current bill Number of newly enrolled customers	Calculated	installments. Line 61.a + 61.b
		Number of newly enrolled customers: not associated with service restoration	Pat Murray / Damaris Dominguez	Number of AMP agreements with a start date in the reporting month that had NOT experienced a service termination immediately prior to enrollments
51.a		Number of newly enrolled customers: associated with service restoration	Pat Murray / Damaris Dominguez	Number of AMP agreements with a start date in the reporting month that HAD experienced a service termination immediately prior to enrollments
61.b 62		Number of customers exited the program	Calculated	Line 62.a + 62.b
52.a 52.b		Number of customers exited the program by default Number of customers exited the program by cancellation	Pat Murray / Damaris Dominguez Pat Murray / Damaris Dominguez	Number of AMP agreements with an end date in the reporting month and a status of defaulted Number of AMP agreement with an end date in the reporting month and a status of cancelled
63		Number of customers successfully completing a 12-month program	Calculated	Number of AMP agreement with an end date in the reporting month and a status of cancelled Line 63.a + 63.b
63.a		Number of customers successfully completing a 12-month program with remaining arrears	Pat Murray / Damaris Dominguez	Number of AMP agreement with an end date in the reporting month and a status of completed with arrears remaining on the account
63.b		Number of customers that have fully completed the program with full pay-down to zero arrears	Pat Murray / Damaris Dominguez	Number of AMP agreement with an end date in the reporting month and a status of completed and no arrears remaining on the account
		Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after	Pat Murray / Damaris Dominguez	Subset of line 55 having arrears aged 60 days or greater
64		issuance of a bill Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	Pat Murray / Damaris Dominguez	Total A/R on the accounts reported in line 63
65 66		Number of AMP program participants receiving LIHEAP	Pat Murray / Damaris Dominguez	Number of accounts actively on AMP at time of query with at least one LIHEAP-sourced payment in the reporting month
67		Percent of AMP customers receiving LIHEAP payments	Calculated	Line 66 divided by line 56

		May-1	9	Jun-19	9	Jul-19	Aug	-19	Sep-1	19	Oct-19		Nov-19	9	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May	-20
		Electric	Gas	Electric	Gas	Electric Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric	Gas
	General Residential																				
	Number of Residential Accounts, includes discount rate and AMP accounts (Active and																				
1	Final)						444,682	,	451,227	255,850	-, -	255,322	451,474	256,915	462,854 263,296	450,512 257,018	450,309 256,80	,-	1 450,501 256,	, -	256,473
1.a	Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts						433,895	241,601	440,070	249,571	440,543	250,224	441,292	251,208	441,787 251,875	442,083 251,969	442,291 252,06	,			251,599
1.b	Number of FINAL Residential Accounts, includes discount rate and AMP accounts						10,787	6,158	11,157	6,279	9,202	5,098	10,182	5,707	21,067 11,421	8,429 5,049	8,018 4,73	82 8,015 4,87	, ,,, ,		4,874
2	Total Billed, does not include ESCO	\$39,854,921 \$3	20,929,975	\$40,888,418 \$	12,670,677	\$55,944,884 \$8,837,4	, . ,	1 - 7 - 7	\$54,248,607	\$8,895,904	1 //	10,939,481	\$41,385,355 \$1	-,,-	\$50,576,624 \$35,571,073	\$60,515,378 \$46,331,683	\$48,129,743 \$38,915,39	96 \$47,207,027 \$36,163,00	, , , , ,	- · · · · · · · · · · · · · · · · · · ·	
3	Average active residential account bill (line 2 / line 1.a)	400.000.000.4		447.000.004.4	44 705 000	A.O	\$161.58	\$36.18	\$123.27	\$35.64		\$43.72	\$93.78	\$78.36	\$114.48 \$141.23	\$136.89 \$183.88	\$108.82 \$154.3	\$106.73 \$143.5	6 \$104.53 \$119		\$99.73
4	Total Receipts	\$22,088,232 \$		\$ \$17,602,984 \$,,.	\$19,717,396 \$13,144,9	. ,. ,. ,	\$15,018,443	\$21,689,911	. , , .	1 .,,	.,,.	\$17,089,396 \$1	, ,	\$21,102,488 \$14,068,325	\$24,069,568 \$16,046,379	\$25,677,600 \$18,918,40	. , , , . , . , . , . , . ,	1 / 1/1		1 -7- 7-
5	Total Number of Accounts Protected through SPECIAL PROTECTIONS	8,160 5,720	5,020	8,179 5,744	5,034 3,482	0	0 6,758	4,258	6,932 3,888	4,392 2,360	6,898	4,381 2,473	6,932	4,404 2,583	6,698 4,253	6,731 4,283 4,008 2,569	6,706 4,24 3,875 2,46	-, -, -	-, -, -, ,		4,260 2,477
6	Number of Standard Accounts Protected	1,972	3,482 1,319	2,007	1,350	U	0 3,783 1,059	2,275 733	1,100	2,360 761	3,899 1,090	764	3,911 1,092	791	3,970 2,535 1,029 733	4,008 2,569 1,060 753	3,875 2,46 1,012 71	58 3,942 2,47 1 1,057 74			744
6.b	Elderly Infant	850	644	1 805	587		311	200	281	194	304	218	307	234	325 224	329 222	307 21	6 297 19	8 297	198 303	196
6.c	Handicapped	1,487	922	1.491	841		464		522	257		267	496	282	287 157	287 165		75 283 15	1 304	163 309	178
6.d	Welfare	1,467	1	1,420	695		0	0	0	237	1 0	0	430	0	0 0	0 0	0	0 0	0 0	0 0	1/8
6.e	Unemployed	21	9	9 0	1		17	5	18	5	18	5	14	4	13 5	13 5	13	5 19	9 41	20 51	28
6.f	Seriously ill	1,390	677	7 21	8		1,932	1,110	1,967	1,143	2,005	1,219	2,002	1,272	2,316 1,416	2,319 1,424	2,250 1,36	51 2,286 1,37	5 2,275 1,	_	1,330
7	Number of Low-Income Accounts Protected	2,440	1,538		1,552	0	0 2,975	1,983	3,044	2,032	2,999	1,908	3,021	1,821	2,728 1,718	2,723 1,714					1,783
7.a	Elderly	681	416	700	441		785	505	800	529	778	508	794	489	714 451	727 463	764 49	96 783 51	7 780	512 783	509
7.b	Infant	528	426	494	403		414	336	422	349	408	332	409	317	349 286	326 272	325 26	51 291 24	1 296	241 286	234
7.c	Handicapped	760	464	761	467		494	294	519	323	530	304	547	302	307 166	319 168	347 17	77 309 17	7 319	187 324	198
7.d	Welfare	0	1	467	237		0	0	0	0	0	0	0	0	0 0	0 0	0	0 0	0 0	0 0	0
7.e	Unemployed	14	4	1 0	1	· · · · · · · · · · · · · · · · · · ·	3	2	3	2	. 3	2	3	1	2 1	1 1	1	1 2	2 5	2 10	2
7.f	Seriously ill	457	227	7 13	3		1,279	846	1,300	829	1,280	762	1,268	712	1,356 814	1,350 810	1,394 84	1,446 88	3 1,416	1,393	840
	Delinquency (Includes Active and Pending final accounts)																				
	Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a																				
8	bill	38,185	21,471	34,568	17,489	40,596 18,9		17,630	46,110	16,909	56,358	24,930	44,178	22,606	56,469 33,969	36,027 23,551	43,126 26,76	51 40,244 24,81	0 33,613 20,		16,427
8.a	Number of accounts reported above that have an active DPA	1,233	560	1,178	534	1,352 4	1,755	301	2,253	332	1,369	291	888	361	727 468	1,163 901	1,367 1,00	983 70	4 760	107	379
8.b	Number of accounts reported above without an active DPA	36,952	20,911	33,390	16,955	39,244 18,4	97 42,324	17,329	43,857	16,577	54,989	24,639	43,290	22,245	55,742 33,501	34,864 22,650	41,759 25,75	39,261 24,10	6 32,853 19,	537 28,363	16,048
L	Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance	4									I										
9	of a bill		\$7,147,914	\$8,181,828		\$9,080,527 \$3,532,9		\$2,502,171	\$13,657,269			2,735,952	\$10,335,975		\$12,675,258 \$6,226,127	\$11,168,730 \$7,488,350					. ,
9.a	Dollar Value of accounts reported above that have an active DPA	1 /- /	\$1,138,851	1 //	\$1,094,150	\$2,090,740 \$825,2		\$553,675	\$2,812,617	\$509,649	. , ,	\$498,633	\$1,957,334	\$469,971	\$1,825,547 \$646,023	\$1,872,662 \$898,110	\$2,264,948 \$1,184,43	2 \$1,846,778 \$1,076,77	2 \$1,177,428 \$665,		
9.b	Dollar Value of accounts reported above without an active DPA	\$7,575,983	\$6,009,063	\$6,128,274	\$3,509,220	\$6,989,787 \$2,707,7	22 \$9,730,193	\$1,948,496	\$10,844,651	\$1,733,013	\$12,199,507	2,237,319	\$8,378,641	\$2,605,314	\$10,849,711 \$5,580,104	\$9,296,069 \$6,590,240	\$11,096,562 \$8,134,40	6 \$10,599,386 \$8,166,21	9 \$10,410,828 \$7,628,	395 \$9,704,856	\$6,468,507
	Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a																				
10	bill	17,770	12,604	1 15,625	9,951	14,240 7,9	,	7,863	15,635	6,667	-, -	8,414	20,046	8,068	21,424 10,025	14,539 8,187	14,835 9,69	-, ,		-, -	10,714
10.a	Number of accounts reported above that have an active DPA	2,647	1,749	,	1,421	2,042 1,0		737	2,677	571	3,359	537	2,350	580	1,480 558	1,604 847	,- ,- ,- ,- ,- ,- ,- ,- ,- ,- ,- ,- ,- ,			1,053	698
10.b	Number of accounts reported above without an active DPA	15,123	10,855	13,316	8,530	12,198 6,9	78 13,160	7,126	12,958	6,096	20,432	7,877	17,696	7,488	19,944 9,467	12,935 7,340	12,862 8,33	17,209 11,04	4 18,739 12,	581 15,238	10,016
11	Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance	Ć7 100 02E	¢C 42E 20E	\$5.640.056	¢4 027 566	¢4.740.720 ¢2.242.2	44 64 772 461	ća 207 F17	ĆE 250 701	ć1 402 F20	¢7.002.002	1 502 741	¢C 75C 471	1 FOF 211	\$6.552.839 \$2.007.103	\$5.360.947 \$2.682.279	\$6,269,076 \$4,060,08	\$7.932.080 \$5.515.93	\$0.027.420 \$C.250	422 67 440 056	ĆE E 42 021
11.a	of a bill Dollar Value of accounts reported above that have an active DPA	\$7,100,935 \$2,464,158		\$ \$5,640,056	1 /- /	\$4,748,728 \$3,212,2 \$1,642,758 \$946.4			\$5,259,781 \$1,719,735	\$429,539		\$434,421	\$6,756,471 \$ \$1,991,246	\$344.016	\$1,655,276 \$404,978	\$1,275,983 \$474,936	1.,, . , ,, .	1 / / 1-/	1 - 7 - 7 - 7 - 7		
11.a	Dollar Value of accounts reported above that have an active DPA Dollar Value of accounts reported above without an active DPA	. , , . ,	\$5.067.428	\$2,038,908	1 / - /	\$3,105,970 \$2,265,8	, , ,	,	. , .,	\$1.062.957			\$4,765,225	1 - 7	\$4,897,563 \$1,602,125	\$4.084.964 \$2.207.343	\$4,775,391 \$3,348,10	14 \$1,033,707 \$682,18 16 \$6,232,313 \$4,633,74	5 \$7.040.734 \$5.660.	, , , , , ,	,
11.0	poliar value of accounts reported above without an active DPA	\$4,030,777	33,007,420	\$3,001,146	\$5,444,075	33,103,370 32,203,6	23 \$3,171,393	\$1,500,224	\$3,340,047	\$1,002,937	\$3,436,714	31,123,320	\$4,705,225	31,101,234	\$4,697,505 \$1,002,125	34,004,904 32,207,343	\$4,775,591 \$5,546,1C	30,232,313 34,033,74	\$7,040,734 \$5,000,	30,310,463	34,300,133
12	Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	42.612	27,186	42.482	31,575	41,638 32,1	62 38.757	31,643	37,711	30.891	40.081	30.560	43,538	28.057	49,222 28,828	45,751 26,071	42,900 23,84	3 43,679 25,49	1 50,138 30,	586 53,165	33.997
12.a	Number of accounts reported above that have an active DPA	14.009	5.253	14.579	9.259	13.561 8.9	_	8,693	11.898	8.185	12.667	7.908	12.288	6.144	12.123 5.576	9.990 4.210	9.372 3.85		1 6,287 2,		3,090
12.b	Number of accounts reported above without an active DPA	28.603	21.933	27.903	22.316	28,077 23,2		22,950	25,813	22,706		22.652	31,250	21.913	37,099 23,252	35.761 21.861	33.528 19.99	2 35.012 21.68	-, - ,	-,	
12.0	Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of	20,003	21,555	27,303	22,310	20,077 23,2	20,500	22,550	23,013	22,700	2,,,111	22,002	31,230	21,515	37,033 23,232	55)761 21)561	33,320 13,33	35,012 21,00	15,651 27,	17,070	30,307
13	a bill	\$31.684.900 \$3	20.376.601	\$31.628.795 \$	23.886.254	\$31,006,715 \$24,576,5	62 \$28.822.669	\$24.286.818	\$27.555.906	\$23.112.264	\$28,221,551 \$2	22.077.856	\$30.109.208 \$2	20.492.994	\$32,787,057 \$20,099,883	\$32,392,338 \$19,090,697	\$31.632.079 \$17.944.62	5 \$32,965,511 \$19,299,35	8 \$36.984.938 \$22.553.	802 \$39,608,745	\$25,134,446
13.a	Dollar value of accounts reported on above that have an active DPA	\$8,626,579	\$2,167,230	\$9,017,675	\$5,186,074	\$8,201,647 \$4,975,3		\$4,870,813	\$6,954,470	\$4,495,601		4,325,333	\$6,985,172	\$3,525,711	\$6,898,206 \$3,314,300	\$5,409,965 \$2,546,223	\$4,990,057 \$2,177,02	8 \$4,785,009 \$2,103,96	7 \$3,977,861 \$1,814,	848 \$4,238,783	\$2,038,507
13.b	Dollar value of accounts reported above without an active DPA	\$23,058,322 \$	18,209,372	\$22,611,120 \$	18,700,180	\$22,805,068 \$19,601,1	65 \$21,291,443	\$19,416,005	\$20,601,435	\$18,616,663	\$20,982,140 \$3	17,752,523	\$23,124,035 \$1	16,967,283	\$25,888,850 \$16,785,583	\$26,982,372 \$16,544,474	\$26,642,022 \$15,767,59	8 \$28,180,502 \$17,195,39	0 \$33,007,078 \$20,738,	954 \$35,369,962	\$23,095,939
14	Total Number of delinquent accounts	98,567	61,261	92,675	59,015	96,474 59,0	81 98,210	57,136	99,456	54,467	120,230	63,904	107,762	58,731	127,115 72,822	96,317 57,809	100,861 60,29	6 103,216 62,86	8 103,693 64,	374 98,486	61,138
14.a	Number of accounts reported above that have an active DPA	17,889	7,562	18,066	11,214	16,955 10,3	67 16,426	9,731	16,828	9,088	17,395	8,736	15,526	7,085	14,330 6,602	12,757 5,958	12,712 6,20	08 11,734 6,03	8 8,250 4,	243 7,807	4,167
14.b	Number of accounts reported above without an active DPA	80,678	53,699	74,609	47,801	79,519 48,7	14 81,784	47,405	82,628	45,379	102,835	55,168	92,236	51,646	112,785 66,220	83,560 51,851	88,149 54,08	91,482 56,83	0 95,443 60,	131 90,679	56,971
15	Total Dollar Value of delinquent accounts	\$48,732,833 \$	33,949,911	\$45,450,679 \$	33,417,190	\$44,835,970 \$31,321,7	85 \$45,725,656	\$28,996,506	\$46,472,956	\$26,847,464	\$50,972,969 \$2	26,377,549	\$47,201,654 \$2	25,073,590	\$52,015,153 \$28,333,112	\$48,922,014 \$29,261,326	\$51,262,666 \$31,323,54	\$53,343,756 \$34,058,28	0 \$56,610,622 \$37,106,	961 \$57,867,111	\$37,743,943
15.a	Dollar Value of accounts reported above that have an active DPA	\$13,461,751	\$4,664,049	, .,	. , ,	\$11,935,145 \$6,747,0	. , , ,	\$6,065,781	\$11,486,822	\$5,434,832	. , ,	5,258,387	1 -,, 1	\$4,339,699	\$10,379,030 \$4,365,300	\$8,558,610 \$3,919,269	\$8,748,691 \$4,073,43	\$4 \$8,331,554 \$4,062,92	6 \$6,151,982 \$3,079,	1., .,	\$3,191,339
15.b	Dollar Value of accounts reported above without an active DPA	\$35,271,082 \$3		\$32,340,543 \$		\$32,900,825 \$24,574,7			\$34,986,133		\$38,640,360 \$2		\$36,267,901 \$2		\$41,636,124 \$23,967,812	\$40,363,405 \$25,342,057	\$42,513,975 \$27,250,11	.0 \$45,012,202 \$29,995,35	4 \$50,458,640 \$34,027,	, ,	
16	Total Dollar Value of current accounts	\$30,046,363 \$		\$34,681,023 \$		\$42,575,872 \$7,520,7			\$43,859,217			57,983,180	\$33,289,037 \$1		\$35,498,526 \$21,049,779	\$46,247,554 \$31,961,594	\$39,209,892 \$28,386,47	8 \$35,066,808 \$22,460,03	0 \$35,407,641 \$21,004,		
17	Total Active and Pending Final A/R	\$78,779,197 \$4	47,939,447	\$80,131,702 \$	44,143,522	\$87,411,842 \$38,842,5	41 \$97,211,024	\$36,788,137	\$90,332,173	\$35,300,897	\$81,051,825 \$3	34,360,729	\$80,490,691 \$4	41,513,734	\$87,513,680 \$49,382,891	\$95,169,569 \$61,222,920	\$90,472,558 \$59,710,02	2 \$88,410,564 \$56,518,31	1 \$92,018,262 \$58,111,	385 \$91,397,255	\$54,442,328
	Collection Agencies																				
18	Number of cases referred to collection agencies	2,014	1,367	2,093	1,128	2,862 1,6	41 2,474	1,625	2,055	1,329	2,522	1,572	2,214	1,351	2,138 1,333	1,770 1,099	1,495 1,03	1,848 1,27	1 0	0 0	o N
	Payment Plans	,,=:	,,	,	,		_,	,3	,	,,,_,	,,	,,	, = -	,	,,,555		,	,			
19	Number of new payments plans, not including AMP	7,750	5,284	5,333	3,378	5,079 2,9	98 5,391	2,627	5,662	2,235	6,212	2,394	3,831	1,628	3,644 1,834	4,149 2,429	3,579 2,32	2,816 1,86	5 1,454	954 1,771	1,128
20	Number of payment plans defaulted	3,949	2,532		2,633	5,760 3,2		2,526	5,074	2,501		2,297	4,577	2,220	5,152 2,393	4,251 2,257					
21	Number of active payment agreements						8,709	4,887	11,048	5,370		5,338	11,408	4,850	8,758 3,868	, ,					
21.a	Number of Active Step-plan agreements						6,782	4,151	8,854	4,515	8,955	4,065	7,501	3,160	5,121 2,170	5,905 2,904	5,724 3,14	4,103 2,44	3 2,762 1,	518 2,190	1,252
21.b	Number of Company issued non-Step plans						1,446	584	1,703	692	2,715	1,122	3,557	1,579	3,452 1,635	3,106 1,377	2,536 1,08	1,870 81	7 2,859 1,	476 3,348	1,837
21.c	Number of regulatory order non-Step plans						203	67	236	86	265	89	222	65	158 50	142 43	142 4	104 3	3 94	33 83	28
21.d	Number of Commission sanctioned "October Rule" payment plans						278	85	255	77	207	62	128	46	27 13	21 10	14	8 11	6 235	122 195	104
22	Number of new budget plans, not including AMP	2,414	1,352	2			2,075	929	2,021	961	1,937	951	1,225	687	1,389 1,007	1,842 1,258	1,380 88	3 1,105 71	8 601	387 765	434
	Shut-Offs																				
23	Number of Accounts Sent Notice of Disconnection for non-payment	46,531	37,843		31,725	40,510 30,3		26,909	42,031	23,604		25,480	26,772	14,763	31,872 18,915	35,614 24,060	25,445 18,96		9 0	0 0	
24	Number of Service Disconnections for non-payment	2,657	244	2,701	512	1,571 2	82 2,470	480	2,394	525	1,522	271	2	1	0 0	0 0	10 5	52 11 5	1 0	0 0	0
	Number of Service Disconnections for non-payment on accounts with NO special						1												1		
24.a	protection	2,569	237	2,635	494	1,536 2	79 2,416	463	2,350	510	1,491	266	2	1	0 0	0 0	10 5	2 11 5	1 0	0 0	0
	Number of Service Disconnections for non-payment on accounts WITH a special						1												1		
24.b	protection	88	7	7 66	18	35	3 54	17	44	15	31	5	0	0	0 0	0 0	0	0 0	0 0	0 0	0
24.c	Number of Service Disconnections for non-payment in excess of \$1000	1,365	139	1,024	273	445 1	15 505	233	472	231		132	0	0	0 0	0 0	6 3	32 7 4	7 0	0 0	0
24.d	Ratio of service disconnections for nonpayment to total Residential Customers	4	4.		A	Ac :	0.6%	0.2%	0.5%	0.2%		0.1%	0.0%	0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0			_	
25	Average balance of Service Disconnections for non-payment	\$1,474	\$1,786	\$1,152	\$1,563	\$933 \$1,4	28 \$878	\$1,463	\$851	\$1,357	\$897	\$1,497	\$588	\$671	\$0 \$0	\$0 \$0	\$1,864 \$1,74	7 \$1,745 \$3,76	0 \$0	\$0 \$0	\$0
	Average balance of Service Disconnections for non-payment on accounts with NO		4			400= +	26		Ac	A		A	A=	A	** .	40 .	44.001			40	
25.a	special protection	\$1,449	\$1,793	\$1,117	\$1,534	\$925 \$1,4	36 \$857	\$1,436	\$850	\$1,335	\$869	\$1,470	\$588	\$671	\$0 \$0	\$0 \$0	\$1,864 \$1,74	7 \$1,745 \$3,76	0 \$0	\$0 \$0	<u>\$0</u>
25 6	Average balance of Service Disconnections for non-payment on accounts WITH a special		¢4 ===	, 62.550	62.246	ć1 207	02 64 70 .	63.400	4024	63.444	63.344	62.055	\$0	A-0	\$0 \$0	\$0 \$0	\$0 \$	so \$0 \$	0 \$0	60	40
25.b	protection	\$2,209	\$1,557	\$2,559	\$2,346	\$1,307 \$6	92 \$1,794	\$2,186	\$931	\$2,111	\$2,241	\$2,955	\$U	\$ 0	\$U \$0	şu \$0	\$U \$	ou \$0 \$	υ \$0	\$0 \$0	\$0

Note below

		May-	10	Jun-1	0	Jul-19		Aug-:	10	Sep	-10	Oct-1	0	Nov-1	10	Dec-1	0	Jan-2	0	Feb-2	20	Mar-20	Apr-20	May	-20
		Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric Gas	Electric Gas		Gas
26	Restorations	4.002	470	4.026	244	4.450	44.0	4.000	205	1.000	267	4.267	457			0		0	0	0	26		20 0	0	
26	Number of Service Restorations within 7 days of termination Number of Service Restorations within 7 days of termination on accounts with NO	1,993	179	1,926	211	1,159	116	1,969	285	1,869	267	1,267	157	1	1	0	0	0	0	8	36	8	29 0	0 0	0
26.a	special protection	1,921	173	1,867	199	1,125	113	1,920	274	1,828	254	1,237	152	1	1	0	0	0	0	8	36	8	29 0	0 0	0
	Number of Service Restorations within 7 days of termination on accounts WITH a special																								
26.b	protection Average balance of of service restorations	72	6	59	12	34	3	49	11	41	13	30	5	0	0	0	0	0	0	0	0	0	0 0	0 0	0
27.a	Average balance of of service restorations Average balance of of service restorations on accounts with NO special protection	\$813	\$1,512	\$575	\$704	\$481	\$863	\$454	\$974	\$444	\$861	\$628	\$1,141	\$610	\$604	\$0	\$0	\$0	\$0	\$977	\$1,442	\$633 \$2,:	54 \$0	\$0 \$0	\$0
27.b	Average balance of of service restorations on accounts WITH a special protection	\$1,978	\$1,521	\$2,112	\$2,415	\$1,438	\$707	\$1,694	\$1,572	\$893	\$2,269	\$2,058	\$2,921	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0 \$0	\$0 \$0	
	Average duration of service disconnection for Service Restorations within 7 days of																								
28	termination Write-Offs	3.2	1.0					1.0	2.0	1.0	3.0	1.0	3.0	1.0	1.0	0.0	0.0	0.0	0.0	1.0	1.0	1.0	1.0 0.0	0.0 0.0	0.0
29	Number of Accounts Classified as Written-Off	1,568	1,021	1,511	1,028	1,818	1,262	2,242	1,281	2,225	1,451	1,966	1,409	1,728	1,086	1,927	1,238	2,148	1,319	1,738	1,102	1,479	54 1,572	1,169 1,132	733
29.a	Number of Residential Accounts Classified as Written-Off	1,430	951	1,384	967	1,665	1,162	2,098	1,205	2,108	1,365	1,845	1,335	1,605	1,040	1,811	1,188	2,008	1,250	1,550	1,040	1,275	88 1,391	1,099 1,015	673
29.b	Number of Commercial and Industrisal Classified as Written-Off	138	. 70	127	61	153	100	144	. 76	117	. 86	121	. 74	123	. 46	116	. 50	140	69	188	62	204	66 181	70 117	60
30 30.a	Dollar Value of Accounts Classified as Written-Off Dollar Value of Residential Accounts Classified as Written-Off	\$1,085,038 \$906.437	\$749,441 \$700.072	\$1,263,403 \$1.075,263	\$878,526 \$805.121	\$1,409,604 \$1.152.987	\$987,541	\$2,498,642 \$2,233,917	\$1,130,439	\$2,009,551 \$1.802.885	\$1,334,254 \$1,248,536	\$1,619,847 \$1,247,742	\$1,130,088	\$1,380,296 \$1,253,999	\$944,854 \$849.237	\$1,186,764 \$1.058.895	\$876,905 \$824.588	\$1,404,211 \$1.154.054	\$907,733 \$838,478	\$1,566,865 \$1,277,667	\$874,146 \$805.112	\$1,007,628 \$607,8 \$718,702 \$536.0	. , , ,	, ,	\$469,103 \$423,782
30.a	Dollar Value of Commercial and Industrisal Classified as Written-Off	\$178.600	\$49,369	\$1,073,203	\$73,405	\$256.617	\$104.051	\$264,725	\$240.913	\$206.666	\$85,718	\$372,105	\$69.891	\$1,233,999	\$95,617	\$1,038,893	\$52,317	\$250,157	\$69,255	\$289,197	\$69.034	\$288.926 \$71.	1	1,018 \$170,460	\$45,321
31	Dollar Value of write-off recoveries	\$518,936	\$294,437	\$414,792	\$327,924	\$411,641	\$286,597	\$416,925	\$256,141	\$401,997	\$264,193	\$645,154	\$517,277	\$585,178	\$485,529	\$434,688	\$357,372	\$387,609	\$280,127	\$505,076	\$315,250	\$547,551 \$398,9	. , ., , ,	, ,	\$326,993
31.a	Dollar Value of Residential write-off recoveries	\$486,959	\$282,683	\$345,083	\$301,788	\$389,608	\$273,748	\$393,104	\$237,181	\$384,221	\$248,339	\$568,922	\$479,747	\$450,483	\$430,670	\$403,868	\$340,521	\$358,716	\$268,097	\$473,991	\$294,045	\$509,407 \$392,9			\$320,811
31.b	Dollar Value of Commercial and Industrisal write-off recoveries Dollar value of NET A/R Write-Offs	\$31,977 \$566.102	\$11,754 \$455.004	\$69,709 \$848.611	\$26,136 \$550,602	\$22,034 \$997.963	\$12,850 \$700.944	\$23,821 \$2.081.716	\$18,959 \$874.299	\$17,776 \$1.607.554	\$15,854 \$1.070.061	\$76,231 \$974.693	\$37,530 \$612.811	\$134,696 \$795.118	\$54,858 \$459.325	\$30,820 \$752.076	\$16,852 \$519,533	\$28,893 \$1.016.602	\$12,031 \$627.606	\$31,084 \$1.061,789	\$21,204 \$558.896	\$38,143 \$6,0 \$460.078 \$208.8		5,664 \$34,241 2.796 \$265.405	\$6,182 \$142.110
32.a	Dollar Value of Residential NET A/R Write-Offs	\$419,478	\$417,389	\$730,180	\$503,333	\$763,380	\$609,743	\$1,840,812	\$652,345	\$1,007,554	\$1,000,197	\$678,819	\$580,450	\$803,516	\$418,567	\$655,028	\$484,067	\$795,338	\$570,382	\$803,676	\$511,067	\$209,295 \$143,0	1,.	, ,	\$102,971
32.b	Dollar Value of Commercial and Industrisal NET A/R Write-Offs	\$146,624	\$37,615	\$118,431	\$47,269	\$234,583	\$91,201	\$240,904	\$221,954	. , .,	\$69,864	\$295,874	\$32,361	-\$8,398	\$40,759	\$97,049	\$35,465	\$221,264	\$57,224	\$258,113	\$47,829	\$250,783 \$65,		1,355 \$136,219	
22	Low Income Discount Rate	25.127	24.00	24545	24 500			22.112	24.5.	20.45	20.10-	22.244	40.015	22.000	40.40	24.252	47.045	24.524	47.007	22.657	40.42-	22.025	20 24405	1,002	24.410
33 33.a	Number of Low-Income Accounts Number of Accounts (no rider)	35,187 32.106	21,380 19.071	34,515 31.348	21,583 19.227			33,443 29.887	21,543 18.997	33,451	21,466 18,783	32,811 29.022	19,815 17.171	32,808 28.852	18,424 15.729	31,253 27.243	17,947 15,256	31,501 27,466	17,884 15.197	33,157 28.899	19,425 16.591	33,935 20,5 29,520 17.6	- ,	1,092 34,194 3.083 29.602	21,110 18.101
	Number of Accounts (no rider) Number of Accounts (with rider)	3,081	2,309	- ,	2,356			3,556	2,546	- , -	2,683	3,789	2,644	3,956	2,695	4,010	2,691	4,035	2,687	4,258	2,834	4,415 2,9		3,009 4,592	3,009
34	Percent of customers on the low-income discount							7.7%	8.9%		8.6%	7.4%	7.9%	7.4%	7.3%	7.1%	7.1%	7.1%	7.1%	7.5%	7.7%	7.7% 8.		8.4% 7.7%	8.4%
35	Total receipts	\$3,448,967	\$1,692,048	. ,, -	\$2,650,417			\$2,939,615	\$568,822	\$2,885,340	\$531,532	\$2,693,917	\$559,320	\$1,957,859	\$411,379	\$2,058,310	\$620,588	\$2,734,193	\$1,207,038	1 //	\$2,975,964	\$2,388,841 \$1,094,	/ /	, , , , , , , , , , , , , , , , , , , ,	1 / /
36 a	Total receipts paid by LIHEAP Total receipts paid by Regular LIHEAP	\$382,890	\$1,908,175	\$131,420	\$2,168,472			\$3,369 \$1.520	\$11,088 \$10,995	\$5,441 \$1.820	\$10,565 \$8,650	\$11,434 \$9.940	\$53,059 \$52,270	\$0 \$0	\$8,049 \$6.520	\$10,409 \$7.535	\$77,683 \$76.085	\$47,805 \$37,712	\$0 \$0	,	\$2,157,484 \$2.050.830	\$61,591 \$379,5 \$50,925 \$365.3	,		\$427,398 \$406.785
36.b	Total receipts paid by Crisis LIHEAP	1		1				\$1,849	\$93		\$1,915	\$1,494	\$789	\$0	\$1,529	\$2,874	\$1,598	\$10,093	\$0 \$0	\$119,216	\$106,654	\$10,666 \$14,3	1 ,	, ,- ,	\$20,613
37	Total number of customers receiving a LIHEAP payment for the month	1,348	4,664		5,603	370	1,679	10	27	17	26	35	143	0	21	42	205	133	0	1,750	7,903	226 1,3		1,011 305	1,550
38	Total billed	\$2,121,753	\$1,398,096	\$2,093,141	\$878,134	\$2,732,952	\$626,936	\$3,408,078	\$625,646	\$2,586,311	\$637,525	\$2,063,353	\$747,412	\$2,134,285	\$1,173,074	\$2,666,588	\$1,035,848	\$3,011,570	\$2,567,352	\$2,507,299	\$2,168,793	\$2,553,585 \$2,274,4	44 \$2,490,755 \$1,983	7,731 \$2,338,159	\$1,665,886
	Delinquency Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after																								
39	issuance of a bill							3,897	885	4,106	975	3,678	1,077	3,471	1,128	2,635	1,296	3,184	1,730	3,257	1,557	2,776 1,:	59 2,784	1,253 2,664	1,092
39.a	Number of accounts reported above that have an active DPA							260	29	358		257	50	191	58	145	78	252	136	255	125		06 161	85 136	
39.b	Number of accounts reported above without an active DPA							3,637	856	3,748	924	3,421	1,027	3,280	1,070	2,490	1,218	2,932	1,594	3,002	1,432	2,623 1,0	53 2,623	1,168 2,528	1,024
40	Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill							\$282.191	\$37.480	\$321,962	\$34.682	\$281.187	\$41,228	\$197.697	\$61.585	\$223.635	\$103.085	\$267.289	\$193.973	\$290,456	\$188.915	\$230,123 \$118,3	73 \$221,363 \$138	3,536 \$165,173	\$76.500
40.a	Dollar value of accounts reported above that have an active DPA							\$27,873	\$1,395		\$6,350	\$39,426	\$9,845	\$26,559	\$9,971	\$29,058	\$8,876	\$42,039	\$19,609	\$45,354	\$20,052	\$18,362 \$12,6		, ,	\$8,423
40.b	Dollar value of accounts reported above without an active DPA							\$254,318	\$36,085	\$285,341	\$28,332	\$241,761	\$31,383	\$171,138	\$51,614	\$194,577	\$94,209	\$225,250	\$174,364	\$245,102	\$168,864	\$211,761 \$105,6	88 \$193,242 \$114	1,399 \$150,316	\$68,078
44	Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after	1.926	1,342	4 706	1.087			1,612	625	2444	583	2,262	521	2.308	657	1.898	722	2.064	1,759	4.042	4.454	2,129 1,:	40 1,679	996 1,603	906
41.a	issuance of a bill Number of accounts reported above that have an active DPA	1,920	1,342	1,796	1,087			373	105	5 2,111	505	586	77	454	100	293	722 90	3,064 260	1,759	1,912 367	1,154 175	2,129 1,3 354		141 233	
41.b	Number of accounts reported above without an active DPA							1,239	520		494	1,676	444	1,854	557	1,605	632	2,804	1,607	1,545	979		28 1,427	855 1,370	
	Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days																								
42	after issuance of a bill Dollar value of accounts reported above that have an active DPA	\$509,837	\$434,248	\$441,441	\$259,991			\$289,223 \$94.901	\$59,566 \$16.175	\$368,888	\$47,036 \$11,178	\$391,755 \$139.903	\$48,077 \$16,341	\$349,622 \$95,141	\$57,189 \$17,555	\$301,815 \$73,691	\$106,256 \$30,020	\$243,814 \$42,204	\$184,793 \$21,049	\$400,417 \$93,470	\$351,183 \$68.963	\$438,575 \$301,7 \$106,277 \$65,4			
42.a 42.b	Dollar value of accounts reported above without an active DPA							\$194,322	\$43,392	\$231,975	\$35,858	\$251,852	\$31,736	\$254,481	\$39,634	\$228,124	\$76,236	\$201.610	\$163,745	\$306,947	\$282,219	\$332,297 \$236,3			
	Number of low-income delinquent accounts with oldest arrears aged 90+ Days after								1 -7		, ,		1. /		1 - 7 - 1				, ,	1		, , , , , , , , , , , , , , , , , , , ,			1 /
43	issuance of a bill	10,824	7,350	10,589	6,363			9,663	6,337	-,	6,335	9,718	5,699	10,179	5,279	9,980	5,189	11,687	6,009	10,019	4,853	10,270 4,5		5,060 10,276	4,944
43.a 43.b	Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA	 		 				4,479 5.184	2,561 3.776	5,039	2,763 3.572	5,092 4.626	2,438 3,261	4,679 5,500	1,954 3,325	3,301 6.679	1,275 3,914	3,506 8.181	1,251 4.758	2,834 7.185	897 3,956	2,470 7.800 3.8	-,	805 2,344 1,255 7,932	862 4.082
+3.0	Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after							3,104	3,770	4,332	3,372	4,020	3,201	3,300	3,323	0,073	3,314	0,101	4,730	7,103	3,330	7,000 3,0	0,232	.,235 7,332	+,002
44	issuance of a bill	\$14,081,558	\$9,766,330	\$13,504,944	\$7,985,918					\$11,747,762		\$11,734,968						\$11,640,877		\$11,916,976			23 \$12,775,475 \$6,416		
44.a	Dollar value of accounts reported above that have an active DPA							\$4,623,171 \$6.910.959		\$5,199,909	1 ,, -	\$5,195,649 \$6,539,319	1 / - /	\$4,552,675	. , . ,	\$3,148,868		\$3,150,809 \$8,490,067		\$2,856,930		\$2,586,842 \$1,026,4		, , , , , , ,	
44.b 45	Dollar value of accounts reported above without an active DPA Total Number of low-income delinquent accounts	15,902	10,087	15,061	8.396			\$6,910,959 15,172	. , . ,	1 - / - /	\$4,179,281 7,893	\$6,539,319 15,658	\$3,729,568 7,297	\$7,185,224 15,958	\$3,617,829 7,064	\$7,809,533 14,513	\$4,024,803 7,207	\$8,490,067 17,935	\$4,538,436 9,498	\$9,060,046 15,188	\$4,851,301 7,564	\$9,893,256 \$4,904,4 15,175 6,8		7,309 \$10,369,916	1 - / - /
45.a	Number of accounts reported above that have an active DPA	23,302	10,037	13,001	8,330			5,112	2,695		2,903	5,935	2,565	5,324	2,112	3,739	1,443	4,018	1,539	3,456	1,197	2,977 1,0		1,031 2,713	1,069
45.b	Number of accounts reported above without an active DPA							10,060	5,152	9,829	4,990	9,723	4,732	10,634	4,952	10,774	5,764	13,917	7,959	11,732	6,367	12,198 5,	89 12,282 (5,278 11,830	5,873
46	Total Dollar Value of low-income delinquent accounts Dollar value of accounts reported above that have an active DPA	\$15,074,728	\$10,451,746	\$14,349,798	\$8,363,903					\$12,438,613		\$12,407,910 \$5,374,978		\$12,285,218 \$4.674.375	\$5,524,219	\$11,483,851 \$3,251,617		\$12,151,981 \$3,235,052	\$6,201,014	\$12,607,849 \$2,995,755		\$13,148,796 \$6,350,9 \$2,711,482 \$1,104,9			
46.a 46.b	Dollar value of accounts reported above that have an active DPA Dollar value of accounts reported above without an active DPA									\$5,373,443		\$5,374,978	. , -, -	\$4,674,375	. ,,	\$8,232,234		\$8,916,928		\$2,995,755			96 \$10,799,292 \$5,638	, , ,	
	Shut-Offs							. ,,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	. ,,	. , .=,.,=	. ,,	, ,	. ,,	, , ,	, -=,==	. , . = ,= . ,	,,	. ,,		,	, . ,	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		, -,,
47	Number of low-income Accounts Sent Notice of Disconnection	5,919	5,066	4,023	3,621	-		4,235	2,881		2,763	4,921	2,582	94	61	209	98	436	217	217	388	269	67 0	0 0	0
48	Number of low-income Service Disconnections for Non-Payment Ratio of low-income service disconnections for nonpayment to total low-income	511	33	463	37			367	41	314	52	259	40	0	0	0	0	0	0	0	0	0	0 0	0 0	0
49	Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers	1.5%	0.2%	1.3%	0.2%			1.1%	0.2%	0.9%	0.2%	0.8%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0% 0.	0.0%	0.0% 0.0%	0.0%
	Restorations		Ţ.Z/9										Ţ. <u>_</u> ,		2.270		2.270				2.270	0.			*****
50	Number of low-income Service Restorations for non-payment	511	27	736	52	-		354	31	274	24	224	25	0	0	0	0	0	0	0	0	0	0 0	0 0	
51	Average duration of low-income service disconnection for restored accounts Write-Off							1	3	1	4	1	4	0	0	0	0	0	0	0	0	0	0 0	0 0	0
52	Number of low-income accounts Classified as Written-Off	172	108	190	125	178	99	250	114	294	158	239	182	210	193	117	66	212	149	221	141	169	96 139	104 113	52
53	Dollar Value of low income accounts classified as written-off	\$212,332	\$125,113	\$256,799	\$185,581	\$203,458	\$116,414	\$435,958	\$141,494	\$471,188	\$245,063	\$314,161	\$221,797	\$304,633	\$186,625	\$221,451	\$153,002	\$227,619	\$156,739	\$352,771	\$171,090	\$243,353 \$93,3	28 \$167,977 \$122	2,482 \$145,060	\$44,825
54	Dollar Value of low-income write-off recoveries	\$134,578	\$62,268	\$77,581	\$74,147	\$104,477	\$57,881	\$84,984	\$43,797		\$42,305	\$126,105	\$97,086	\$96,776	\$94,249	\$80,007	\$62,634	\$106,920	\$50,808	\$98,214	\$38,330	\$136,027 \$81,9		5,175 \$94,942	
55	Dollar value of NET low-income A/R Write-Offs	\$77,754	\$62,845	\$179,218	\$111,434	\$98,982	\$58,533	\$350,974	\$97,697	\$361,475	\$202,757	\$188,056	\$124,711	\$207,858	\$92,376	\$141,444	\$90,368	\$120,700	\$105,931	\$254,557	\$132,760	\$107,326 \$11,3	69 \$95,130 \$77	7,306 \$50,118	-\$7,745

Monthly Utility Credit and Collections May 2020 RIPUC Docket No. 4770 Page 3 of 3

	,			1				ī		ī					,						-						
		May-	-	Jun-		Jul-1		Aug-1		Sep-1		Oct-1	-	Nov-1	-	Dec-1		Jan-2	-	Feb-2		Mar-2	-	Apr-2	-	May-20	
		Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
	Arrearage Management Program																										
56	Number of Accounts (total enrollees in the program)	2,598	1,685	2,697	1,761	2,746	1,748	2,764	1,686	2,748	1,580	2,593	1,433	2,347	1,261	2,138	1,147	2,011	1,078	1,867	999	1,852	959	1,844	928	1,734	842
57	Percent of low-income customers enrolled on the AMP	7.4%	7.9%	7.8%	8.2%			8.3%	7.8%	8.2%	7.4%	7.9%	7.2%	7.2%	6.8%	6.8%	6.4%	6.4%	6.0%	5.6%	5.1%	5.5%	4.7%	5.4%	4.4%	5.1%	4.0%
58	Total receipts paid by enrollees	\$280,657	\$113,855	\$168,156	\$118,481	\$303,196	\$133,745	\$289,996	\$112,618	\$276,876	\$97,309	\$262,582	\$100,893	\$219,383	\$72,799	\$222,847	\$74,793	\$200,070	\$61,467	\$179,985	\$59,886	\$182,036	\$59,682	\$174,911	\$52,282	\$176,446	\$53,142
59	Total receipts paid by LIHEAP	\$102,149	\$66,851	\$37,028	\$463,190	\$37,897	\$154,168	\$3,569	\$2,410	\$668	\$1,630	\$6,934	\$29,049	\$0	\$3,709	\$2,110	\$11,530	\$36,213	\$25,870	\$74,091	\$253,815	\$7,121	\$26,905	\$4,584	\$28,185	\$10,793	\$50,571
60	Total billed to program participants, includes both arrears payment and current bill							\$881,315	\$407,968	\$812,028	\$368,499	\$716,350	\$297,268	\$557,167	\$231,332	\$425,213	\$156,771	\$319,584	\$122,285	\$333,394	\$121,349	\$314,142	\$100,333	\$264,190	\$96,089	\$293,670	\$133,017
61	Number of newly enrolled customers	802	580	435	307	347	215	356	199	313	127	298	146	176	81	128	54	163	81	164	73	149	66	95	40	122	74
61.a	Number of newly enrolled customers: not associated with service restoration							328	196	287	127	279	146	176	81	128	54	163	81	164	73	149	66	95	40	122	74
61.b	Number of newly enrolled customers: associated with service restoration							28	3	26	0	19	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
62	Number of customers exited the program	264	147	214	115	294	177	284	182	309	242	400	257	295	183	360	194	285	136	249	102	133	73	41	16	71	26
62.a	Number of customers exited the program by default	197	124	142	93	205	151	195	159	222	213	314	230	246	166	309	177	246	123	215	90	103	61	20	10	50	22
62.b	Number of customers exited the program by cancellation	67	23	72	22	89	26	89	23	87	29	86	27	49	17	51	17	39	13	34	12	30	12	21	6	21	4
63	Number of customers successfully completing a 12-month program	136	85	109	82	70	57	63	27	71	17	84	25	48	16	40	10	35	22	41	34	65	46	76	49	145	97
	Number of customers successfully completing a 12-month program with remaining																										
63.a	arrears							62	27	71	17	84	25	48	16	40	10	35	22	41	34	65	46	76	49	145	97
	Number of customers that have fully completed the program with full pay-down to zero																										
63.b	arrears							1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after																										
64	issuance of a bill	2,453	1,525	2,473	1,428			2,290	1,229	2,435	1,210	2,373	1,110	2,240	980	1,823	755	1,875	834	1,586	666	1,587	625	1,526	629	1,439	633
	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days																										
65	Donal Value of Aivit Enrolled delinquent decounts with oldest affeats aged 00+ Days	\$3,793,675	\$2,244,409	\$3,773,419	\$1,967,130			\$3,507,090	\$1,624,371	\$3,710,347	\$1,600,019	\$3,445,090	\$1,486,300	\$3,146,234	\$1,366,937	\$2,527,992	\$1,140,121	\$2,510,229	\$1,225,429	\$2,264,291	\$1,115,584	\$2,242,512	\$1,014,857	\$2,171,163	\$1,017,078	\$2,061,851	\$964,650
66	Number of AMP program participants receiving LIHEAP	132	84	46	564	50	195	5	3	1	2	9	38	0	5	3	16	39	33	89	306	9	33	5	34	12	62
67	Percent of AMP customers receiving LIHEAP payments	5.1%	5.0%	1.7%	32.0%	1.8%	11.2%	0.2%	0.2%	0.0%	0.1%	0.3%	2.7%	0.0%	0.4%	0.1%	1.4%	1.9%	3.1%	4.8%	30.6%	0.5%	3.4%	0.3%	3.7%	0.7%	7.4%

Note: The collection agency referral process is automated. Therefore, agencies continue to receive referrals, but currently make no collection efforts due to COVID-19. For tracking purposes, I have included the number of accounts referred. 1,857 1,235 1,539 1,032

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

Joanne M. Scanlon

June 25, 2020

Date

National Grid Docket No. 4770 (Rate Application) & Docket No. 4780 (PST) Combined Service list updated 4/23/2020

Docket No. 4770 Name/Address	E-mail Distribution List	Phone
National Grid	Jennifer.hutchinson@nationalgrid.com;	781-907-2153
Jennifer Hutchinson, Esq.	Andrew.marcaccio@nationalgrid.com;	401-784-7288
Celia O'Brien, Esq.	Celia.obrien@nationalgrid.com;	
National Grid	Najat.coye@nationalgrid.com;	
280 Melrose St.	Joanne.scanlon@nationalgrid.com;	
Providence, RI 02907	Bill.Malee@nationalgrid.com;	
	Melissa.little@nationalgrid.com;	
Electric Transportation:	William.richer@nationalgrid.com;	
Bonnie Crowley Raffetto, Esq.	Theresa.burns@nationalgrid.com;	
Nancy Israel, Esq.	Ann.leary@nationalgrid.com;	
National Grid	Scott.mccabe@nationalgrid.com;	
40 Sylvan Road	kayte.o'neill2@nationalgrid.com;	
Waltham, MA 02451	kate.grant2@nationalgrid.com;	
	Timothy.roughan@nationalgrid.com;	
	Jason.Small@nationalgrid.com;	
	bonnie.raffetto@nationalgrid.com;	
	nancy.israel@nationalgrid.com;	
Adam Ramos, Esq.	aramos@hinckleyallen.com;	401-457-5164
Hinckley Allen	dramos e innonte y anome oni,	101 157 5101
100 Westminster Street, Suite 1500		
Providence, RI 02903-2319		
11011461166, 141 023 03 2313		
John Habib	jhabib@keeganwerlin.com;	617-951-1400
Keegan Werlin LLP	,	
99 High Street, Suite 2900		
Boston, MA 02110		
,		
Division of Public Utilities (Division)	Chetherington@riag.ri.gov	401-780-2140

Lee Weld Ees	Las Wald@days si sayy	
Leo Wold, Esq. Christy Hetherington, Esq.	Leo.Wold@dpuc.ri.gov;	_
Division of Public Utilities and Carriers	John.bell@dpuc.ri.gov;	
89 Jefferson Blvd.	Ronald.Gerwatowski@dpuc.ri.gov;	_
Warwick, RI 02888	Al.mancini@dpuc.ri.gov; Thomas.kogut@dpuc.ri.gov;	_
Tim Woolf		617-661-3248
Jennifer Kallay	twoolf@synapse-energy.com;	017-001-3248
Synapse Energy Economics	ikallay@synansa anargy aami	_
22 Pearl Street	jkallay@synapse-energy.com;	_
Cambridge, MA 02139	mwhited@synapse-energy.com;	
David Effron	Djeffron@aol.com;	603-964-6526
Berkshire Consulting	<u>Djemone aor.com</u> ,	003-904-0320
12 Pond Path		
North Hampton, NH 03862-2243		
Gregory L. Booth, PLLC	gboothpe@gmail.com;	919-441-6440
14460 Falls of Neuse Rd.	gooding of giraniooni,	717 111 0110
Suite 149-110		
Raleigh, N. C. 27614		919-810-1616
Raicign, 14. C. 27014		919-010-1010
Linda Kushner		
L. Kushner Consulting, LLC		
514 Daniels St. #254		
Raleigh, NC 27605		
Office of Energy Resources (OER)	daniel.majcher@doa.ri.gov;	401-222-8880
Daniel Majcher, Esq.		401-222-0000
Dept. of Administration	nancy.russolino@doa.ri.gov;	
Division of Legal Services		
One Capitol Hill, 4 th Floor	Christopher.Kearns@energy.ri.gov;	
Providence, RI 02908	Nicholas.Ucci@energy.ri.gov;	
	Becca.Trietch@energy.ri.gov;	
	Carrie.Gill@energy.ri.gov;	
	Yasmin.Yacoby.CTR@energy.ri.gov;	
Conservation Law Foundation (CLF)	jelmer@clf.org;	401-228-1904
Jerry Elmer, Esq.		
Max Greene, Esq.	mgreene@clf.org;	
Conservation Law Foundation	ingreence en.org,	
235 Promenade Street		
Suite 560, Mailbox 28		
Providence, RI 02908		
Dept. of Navy (DON)	kelsey.a.harrer@navy.mil;	757-322-4119
Kelsey A. Harrer, Esq.		
Office of Counsel		
NAVFAC Atlantic, Department of the		
Navy		
6506 Hampton Blvd.		
Norfolk, VA 23508-1278		

Var David di Dinatan	labolootob dosso di @norra mila	
Kay Davoodi, Director	khojasteh.davoodi@navy.mil;	
Larry R. Allen, Public Utilities		
Specialist		
Utilities Rates and Studies Office	larry.r.allen@navy.mil;	
NAVFAC HQ, Department of the Navy		
1322 Patterson Avenue SE		
Suite 1000		
Washington Navy Yard, D.C. 20374		
Ali Al-Jabir	aaljabir@consultbai.com;	
Maurice Brubaker		
Brubaker and Associates		
New Energy Rhode Island (NERI)	seth@handylawllc.com;	401-626-4839
Seth H. Handy, Esq.	Settle Hallay Ia wifeleoni,	101 020 1037
Handy Law, LLC	helen@handylawllc.com;	
42 Weybosset St.		
Providence, RI 02903	randelle@handylawllc.com;	
Flovidence, KI 02903		101 272 2424
The RI League of Cities and Towns	bdaniels@rileague.org;	401 272-3434
c/o Brian Daniels, Executive Director		
C/O Brian Damers, Executive Director		
PRISM & WCRPC		
	jb@wcrpc.org;	401-792-9900
c/o Jeff Broadhead, Executive Director		
Newport Solar	doug@newportsolarri.com;	401.787.5682
-	doug@newportsolarri.com,	401.767.3062
c/o Doug Sabetti		
Green Development, LLC	hm@green-ri.com;	
c/o Hannah Morini	mire green meem,	
C/O Haiman Worlin		
Clean Economy Development, LLC	jdash@cleaneconomydevelopment.com	
c/o Julian Dash		
C/O Julian Dasii	,	
ISM Solar Development, LLC	mlucini@ismgroup.com;	401.435.7900
c/o Michael Lucini	mucini @ isingroup.com,	401.433.7700
C/O Michael Lucini		
Heartwood Crown Inc	unger@hrtwd.com;	401.861.1650
Heartwood Group, Inc.	unger@iirtwd.com,	401.601.1030
c/o Fred Unger		
Energy Consumers Alliance of NE	jamie.rhodes@gmail.com;	401-225-3441
James Rhodes	,	
Rhodes Consulting		
860 West Shore Rd.	Vot@sisswore.com	-
Warwick, RI 02889	Kat@ripower.org;	
77 at wick, 101 02007	1 0	
Kat Burnham, PPL	larry@massenergy.org;	
Larry Chretien, PPL		
Larry Cincion, 1112		

Acadia Center	rfine@crfllp.com;	401-453-6400
Robert D. Fine, Esq.	mie@cmp.com,	Ext. 115
Chace, Ruttenberg & Freedman, LLP		Ext. 113
One Park Row, Suite 300		
Providence, RI 02903	aboyd@acadiacenter.org;	617-472-0054
1 Tovidence, RI 02703		Ext. 102
Amy Boyd, Esq.		
Acadia Center		
31 Milk St., Suite 501		
Boston MA 02109-5128		
Northeast Clean Energy Council	jkeoughjr@keoughsweeney.com;	401-724-3600
Joseph A. Keough, Jr., Esq.		
Keough & Sweeney	jmcdiarmid@necec.org;	
41 Mendon Ave.		
Pawtucket, RI 02861		
	dbosley@necec.org;	
Jeremy McDiarmid, NECEC		
Dan Bosley, NECEC		
The George Wiley Center	jwood@centerforjustice.org;	401-491-1101
Jennifer Wood Phode Jeland Contention Justice	georgewileycenterri@gmail.com;	
Rhode Island Center for Justice 1 Empire Plaza, Suite 410	Camiloviveiros@gmail.com;	
Providence, RI 02903	chloechassaing@hotmail.com;	
Trovidence, Kr 02903	,	
Camilo Viveiros, Wiley Center		
,		
Wal-Mart Stores East & Sam's East,	mhorne@hcc-law.com;	401-272-3500
Inc.		
Melissa M. Horne, Esq.		
Higgins, Cavanagh & Cooney, LLC		
10 Dorrance St., Suite 400	Greg.tillman@walmart.com;	479-204-1594
Providence, RI 20903	Oreg.timian e waimart.com,	477 204 1374
Gragory W. Tillman Cr. Man /EDA		
Gregory W. Tillman, Sr. Mgr./ERA Walmart		
AMTRAK	CWatts@mdmc-law.com;	401-519-3848
Clint D. Watts, Esq.	C w aus @ munic-law.com,	701-317-3040
Paul E. Dwyer, Esq.	PDwyer@mdmc-law.com;	
McElroy, Deutsch, Mulvaney &	1 Dwyer & maine-law.com,	
Carpenter	BWeishaar@mcneeslaw.com;	
10 Dorrance St., Suite 700	b weishaar @ Hicheesiaw.Com,	
Providence, RI 02903	VStark@manaslaw.aa	
,	KStark@mcneeslaw.com;	
Robert A. Weishaar, Jr., Esq.		
Kenneth R. Stark, Esq.		
Original & 9 copies file w/:	Luly.massaro@puc.ri.gov;	401-780-2107
Original & 9 copies the w/:	Lury.massaro@puc.m.gov;	401-760-2107

Luly E. Massaro, Commission Clerk	Cynthia.WilsonFrias@puc.ri.gov;	
Public Utilities Commission	Alan.nault@puc.ri.gov;	
89 Jefferson Blvd.	Todd.bianco@puc.ri.gov;	
Warwick, RI 02888	Sharon.ColbyCamara@puc.ri.gov;	
	Margaret.hogan@puc.ri.gov;	
	John.harrington@puc.ri.gov;	
DOCKET NO. 4780	John.narrington@puc.n.gov,	
DOCKET 110. 4700		
ChargePoint, Inc.	EPare@brownrudnick.com;	617-856-8338
Edward D. Pare, Jr., Esq.	,	
Brown Rudnick LLP	jreyes@brownrudnick.com;	
One Financial Center		
Boston, MA 02111	Anne.Smart@chargepoint.com;	
	Kevin.Miller@chargepoint.com;	
Anne Smart, Charge Point, Inc.	,	
Direct Energy	cwaksler@eckertseamans.com;	617-342-6800
Craig R. Waksler, Esq.	rmmurphy@eckertseamans.com;	
Eckert Seamans Cherin & Mellott, LLC	dclearfield@eckertseamans.com;	413-642-3575
Two International Place, 16 th Floor	Marc.hanks@directenergy.com;	
Boston, MA 02110	,	
Marc Hanks, Sr. Mgr./GRA		
Direct Energy Services,		
INTERESTED PERSONS		404 455 0022
EERMC	marisa@desautelesq.com;	401-477-0023
Marisa Desautel, Esq	guerard@optenergy.com;	
John DiTomasso, AARP	jditomasso@aarp.org;	401-248-2655
Frank Epps, EDP	Frank@edp-energy.com;	+01 2+0 2033
Matt Davey	mdavey@ssni.com;	
Jesse Reyes	JReyes@brownrudnick.com;	
Nathan Phelps	nathan@votesolar.org;	
Douglas W. Gablinske, TEC-RI	doug@tecri.org;	
Radina Valova, Pace Energy & Climate	rvalova@law.pace.edu;	
Ctr.	<u>Ivalova & law.pacc.cdu</u> ,	
Marc Hanks, Sr. Mgr./GRA	Marc.hanks@directenergy.com;	413-642-3575
Direct Energy Services	cwaksler@eckertseamans.com;	413 042 3373
Lisa Fontanella	Lisa.Fontanella@spglobal.com;	
Janet Gail Besser, SEPA (Smart Electric	ibesser@sepapower.org;	
Power Alliance)	Joessel & sepapower.org,	
,	frank@aganowar aam	
Frank Lacey, EAC Power	frank@eacpower.com;	401 274 0400
Hank Webster	hwebster@acadiacenter.org;	401-276-0600
Policy Advocate & Staff Attorney		
Acadia Center 144 Westminster Street, Suite 203		
i 144 Westminster Street Slife 703		
Providence, RI 02903-2216		